DIRECTORY OF SERVICES for Persons with Disabilities





EDITOR'S NOTE

This directory is intended to be a resource document of local and national agencies and organizations serving people with disabilities.

Although an attempt was made to obtain complete and accurate information, many things do not remain constant. Therefore, if you know of additional agencies, services, or corrections to be made, please contact:

Disabled Services Division 117 W Duval St., Ste. 205 Jacksonville, FL 32202-4111

www.coj.net

www.jaxada.com

904-255-5466 (Voice) 904-255-5475 (TDD) 904-255-5476 (Captel) 904-255-5474 (Fax)

The agencies listed in this guide can be of great assistance to persons with disabilities and their family members. Assisting persons with disabilities to gain their greatest level of independence in education, employment, transportation, and daily living skills enables them to be contributing members in today's society. Visually impaired or blind persons should contact our office to ask for this publication in Braille or on tape. This entire Directory is also located on our website.

Neither this Division, nor the City of Jacksonville, endorses or recommends any private for-profit businesses listed in this Directory, but rather have provided this information for individuals to contact, and compare prices, services, and special accommodation features. For further information, consult your local phone directory.

Connect with us:



Tips for Interacting Effectively with Organizations

Reaching out to an organization to learn about available services can seem overwhelming, but a little preparation before you make that call can make the experience go more smoothly. To help you make the best use of your time, here are some tips to use for interacting with organizations.

BEFORE YOU CALL

- Do some research before contacting the organization, if possible. This will allow you to target the most relevant organizations, and you will be able to ask more specific questions.
- Write out a list of questions ahead of time. This will help you remember everything you want to ask, eliminating the need for multiple calls.

WHILE ON THE CALL

- If you do not understand the receptionist, ask him or her to repeat the name of the organization.
- Verify the agency is able to provide assistance with regard to the specific disability.
- Ask about eligibility criteria. If the agency you contacted is unable to help, ask if they can refer you to the appropriate agency.

RECORD THE INFORMATION YOU GATHER

- Name of organization and person you spoke with.
- Date you made contact.
- Answers to any questions you may have asked.
- The organization's recommended action.

ASK WHAT DOCUMENTATION IS NEEDED

- Birth certificate
- Social Security Card
- Medical information
- Financial information
- Other

Be polite, but persistent. Always try to remember that these organizations want to help you.

Emergency / Crisis Numbers

Emergency Services

Medical, Fire or Police Emergency Hubbard House Battered Partner Hotline Abuse Hotline (Children & At-Risk Adults)	911 904-354-3114 904-354-3958 TDD 800-962-2873 800-453-5145 TDD	
Police Non- Emergency Sexual Assault Response Center United Way of NE Florida	800-453-5145 TDD 904-630-0500 904-549-4600 211 / 904-390-3200	
Alcohol and Drug Abuse Services		
AA Information Center (24 hours) Gateway Community Services River Region Human Services	904-399-8535 904-646-4889 904-899-6300	
Legal Assistance		
Disability Rights Florida Jacksonville Area Legal Aid (JALA) Three Rivers Legal Services, Inc.	800-342-0823 904-356-8371 904-394-7450	
Financial Assistance		
Builders Care Catholic Charities Community Connection NE Florida Community Action Agency Social Services Division	904-727-3443 904-354-4846 904-350-9949 904- 632-1469 904-255-3333	
Food		
Clara White Mission	904-354-4162	
Downtown Ecumenical Services Florida's Hunger Hotline	904-358-7955 866-348-6479	
Food Stamps	866-762-2237	
Meals on Wheels	904-224-1400	

Shelters

Changing Homelessness	904-337-0171
City Rescue Mission	904-387-4357
I.M. Sulzbacher Center for the Homeless	904-359-0457
Salvation Army	904-356-8641
Trinity Rescue Mission	904-355-1205

Mental Health and Family Counseling

Family Counseling Service	904-239-3677
Homeless Service Center Link and Quest	904-358-2411
Mental Health Association	904-730-8291
Mental Health Resource Center South	904-642-9100
Quality of Life Center (mental health & developmental	
disabilities)	904-398-2020

Health Services and Hospitals

904-202-2000
904-627-2900
904-271-6000
904-253-1000
888-419-3456
904-953-1410
866-762-2237
800-633-4227
904-399-6111
904-308-7300
904-296-3700
904-244-0411
904-399-2766
904-202-8000

Employment Services

Career Source	904-356-5627
Division of Blind Services	904-348-2730
Jacksonville Human Rights Commission	904-255-5397
Vocational Rehabilitation	904-348-2770
Worker's Compensation	904-798-5806

Other Important Numbers

Emergency Preparedness Center	904-255-3110
AIDS Hotline NE Florida	904-356-1612
Jacksonville Children's Commission	904-255-4400
Social Security Administration	800-772-1213
	800-325-0778 TDD
Military Affairs Veteran Services Division, City of Jacksonville	904-255-5500
Senior Services Division, City of Jacksonville	904-255-3333
Victim Services Division, City of Jacksonville	904-255-3388

TDD Phone Numbers

City Hall Information	904-255-8008
Disabled Services Division	904-255-5466
Florida Relay Number	800-955-8771 TDD
	800-955-8770 V

Additional National Agencies

American Liver Foundation	212-668-1000
American Parkinson's Disease Association	800-223-2732
American Stroke Association	888-478-7653
Amyotrophic Lateral Sclerosis (ALS) Association	202-407-8580
Asthma and Allergy Foundation of America	800-727-8462
Better Hearing Institute	202-449-1100
Brain Injury Association	800-444-6443

Additional National Agencies continued

Cancer Society	800-227-2345
Children's Craniofacial Association	800-535-3643
Children's Hospice International	800-242-4453
Cleft Palate Foundation 1-800-24-CLEFT	800-242-5338
Cornelia De Lange Syndrome Foundation	800-223-8355
	800-753-2357
Crohn's & Colitis Foundation of America	800-343-3637
Drug Abuse Hotline	866-314-5864
Endometriosis Association	800-992-3636
Hear Now – National Hearing Aid Bank	800-648-4327
Huntington's Disease Society	800-345-4372
International Dyslexia Association	800-222-3123
Juvenile Diabetes Foundation	800-223-1138
Multiple Sclerosis 24 Hour Info Line	800-344-4867
Myasthenia Gravis Foundation	800-541-5454
National Adoption Center for Special Needs and Physically	
Disabled Children	800-862-3678
National AIDS Hotlines	800-342-2437
	800-243-7889
National Hearing Aid Society Help-line	800-521-5247
National Hospice and Palliative Care Organization Help-line	800-658-8898
National Neurofibromatosis Foundation	800-323-7938
National Reyes Syndrome Foundation	800-233-7393
National Spasmodic Torticollis Association	800-487-8385
Simon Foundation for Incontinence	800-237-4666
Stuttering Foundation of America	800-992-9392
Tourette's Syndrome Association	800-237-0717
Tuberous Sclerosis Alliance	800-225-6872
United Leukodystrophy Foundation	800-728-5483
United Ostomy Association	800-826-082

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ADVISORY/ADVOCACY

Council of Citizens with Low Vision Disabled American Veterans Disabled Persons Protection Commission Disabled Services Division First Coast Long-Term Care Ombudsman Program Military and Veterans Service Center National Council on Disability National Council on Independent Living National Federation of the Blind National Federation of the Blind National Multiple Sclerosis Society National Organization on Disability National Rehabilitation Association Telecommunications for the Deaf, Inc.

Council of Citizens with Low Vision

2200 Wilson Blvd., Ste. 650 Arlington, VA 22201 Phone: 844-460-0625 Email: FCCLV@cclvi.org Website: www.cclvi.org

CCLVI is a membership organization comprised of individuals with low vision and their family members and professionals working in the field of low vision. CCLVI serves as a clearinghouse on low vision and promotes education of the public, and advocates for research and legislation to facilitate the maximum use of low vision. CCLVI offers competitive college scholarships for undergraduate and graduate students with low vision.

Disabled American Veterans

1439 Parental Home Rd. Jacksonville, FL 32216 Phone: 904-720-0244 Toll Free: 877-426-2838 Website: www.dav.org

The DAV provides services such as comprehensive case management, counseling benefits, transportation, emergency food and clothing needs and more for eligible qualifying veterans.

Disabled Persons Protection Commission

300 Granite St., Ste. 404 Braintree, MA 02184 Phone: 617-727-6465 TTY: 888-822-0350 Fax: 617-727-6469 Website: www.mass.gov/orgs/disabledpersons-protection-commission

If you would like to make a report of abuse or neglect call:

Hotline to Report Abuse: 800-426-9009

The Awareness and Action curriculum was developed by persons with disabilities in partnership with the Building Partnerships for the Protection of Persons with Disabilities Initiative. The curriculum, film and accompanying materials were created to educate persons with disabilities and others about the difficult subject matter of abuse committed against persons with disabilities.

Disabled Services Division

117 W. Duval St., Ste. 205 Jacksonville, FL 32202 **Phone**: 904-255-5466 **TTY:** 904-255-5475 **Email:** <u>disabledservices@coj.net</u> **Website:** <u>www.jaxada.com</u>

The Mayor's Disability Council works, with the support of the Disabled Services Division, to raise awareness of the needs of persons with disabilities. The Council assists in the formulation of solutions to meet those needs by providing a public forum. The Mayor's Disability Council meets the first Tuesday of every month at Jacksonville City Hall, 4th floor, Mayor's Conference Room, 3:00-5:00 p.m.

<u>First Coast Long-Term Care Ombudsman</u> <u>Program</u>

4040 Esplanade Way, Ste. 380 Tallahassee, FL 32399-7000 **Phone:** 850-414-2323 or toll-free 1-888-831-0404 **Fax:** 850-414-2377 **Email:** <u>LTCOPInformer@elderaffairs.org</u> Website: <u>www3elderaffairs.state.fl.us</u>

The mission of the Florida Long-Term Care Ombudsman Program is to protect the health, safety, welfare and civil rights of long-term care residents by investigating and resolving complaints, promoting the enforcement of laws and regulations, and advising and recommending policy to state and federal governments on long-term care issues.

Military and Veterans Service Center at Florida State College at Jacksonville

South Campus 11901 Beach Blvd. Bldg. U, Room 129 Jacksonville, FL 32246

Kent Campus 3939 Roosevelt Blvd. Bldg. B., Room 104 Jacksonville, FL, 32205

Phone: 904-357-8890 Toll Free: 800-700-2795 Fax: 904-632-3287 Email: <u>vets@fscj.edu</u> Website: <u>www.fscj.edu/military-veterans</u>

The Military and Veterans Service Center provides assistance and resource referral services to active military, veterans, and their family members.

National Council on Disability

1331 F St. NW, Ste. 850 Washington, DC 20004 **Phone:** 202-272-2004 **TTY:** 202-272-2074 **Fax:** 202-272-2022 Website: <u>www.ncd.gov</u>

The National Council on Disability is an independent federal agency making recommendations to the President and Congress on issues affecting 54 million Americans with disabilities. NCD is composed of 15 members appointed by the President and confirmed by the U.S. Senate.

National Council on Independent Living

2013 H St. NW, 6th Floor Washington, DC 2006 **Phone:** 202-207-0334 **TTY:** 202-207-0340 **Fax:** 202-207-0341

NCIL advances independent living and the rights of people with disabilities through consumer-driven advocacy. NCIL envisions a world in which people with disabilities are valued equally and participate fully.

National Federation of the Blind

200 E. Wells St. Baltimore, MD 21230 **Phone:** 410-659-9314 **Fax:** 410-685-5653 **Website:** www.nfb.org

The purpose of the National Federation of the Blind is two-fold—to help blind persons achieve self-confidence and self-respect, and to act as a vehicle for collective selfexpression by the blind. By providing public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families, members of the NFB strive to educate the public that the blind are normal individuals who can compete on terms of equality.

Greater Jacksonville Chapter, National Federation of the Blind of Florida: 904-292-2871.

<u>National Multiple Sclerosis Society –</u> North Florida Chapter

8940 Western Way, Ste. 16 Jacksonville, FL 32256 Phone: 904-332-6810 Toll Free: 800-344-4867 Fax: 904-332-0898 Email: msnorfla@nmss.org Website: www.nationalmssociety.org/Chapters/FLN

The North Florida Chapter offers an extensive variety of programs, services, resources and connections for people living with and affected by MS: the afflicted person, family members, caregivers and other members of their support systems. Opportunities include: information and referral, peer support, financial assistance, and volunteer opportunities.

National Organization on Disability

77 Waters St., Ste. 204 New York, NY 10005 **Phone:** 646-505-1154 ext. 122 **Fax:** 646-505-1184 **Email:** <u>info@nod.org</u> **Website:** <u>www.nod.org</u>

NOD promotes the fuller participation of Americans with disabilities in all aspects of community life. Its primary program is the Community Partnership Program, a network of 2000 towns, cities, and counties nationwide. NOD's Community Partnerships undertake many different kinds of activities to improve attitudes toward persons with disabilities, expand educational and employment opportunities, eliminate physical barriers, and expand participation in religious, cultural, and recreational activities,

National Rehabilitation Association

5900 Barclay Dr. Alexandria, VA 22315 Phone: 703-836-0850 TTY: 703-836-0849 Fax: 703-836-0848 Website: www.nationalrehab.org

National Rehabilitation Association members work to eliminate barriers and increase employment opportunities for people with disabilities. The Association provides members opportunities for advocacy and increased awareness of issues through professional development and access to current research topics. **Telecommunications for the Deaf, Inc.**

8630 Fenton St., Ste. 604 Silver Spring, MD 20910 Phone: 301-589-3786 TTY: 301-589-3006 Fax: 301-589-3797 Website: www.tdi-online.org

TDI is an active national advocacy organization focusing its energies and resources to address equal access issues in telecommunications and media for four constituencies in deafness and hearing loss, specifically people who are deaf, hard of hearing, late-deafened or deaf-blind.

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ASSISTANCE

ABLE United Aging True Allsup Agency for Persons with Disabilities Beaches Emergency Assistance Ministry Catholic Charities of Jacksonville Downtown Ecumenical Services Council, Inc. **Elder Source** Florida Association of Centers for Independent Living/ **Incentive Personal Assistant Services** Florida Department of Children & Families/ Adult Services Program Hart Felt Ministries Jacksonville Area Legal Aid, Inc. Jewish Family & Community Services Legacy Planning Law Group Lutheran Social Services of Northeast Florida Northeast Florida Community Action Agency, Inc. Secure Choices Insurance Services Social Services Division Three Rivers Legal Services

ABLE United

P. O. Box 44034 Jacksonville, FL 32231 **Toll Free:** 888-524-2253 **Email:** <u>customerservice@ableunited.com</u> **Website:** <u>www.ableunited.com</u>

An ABLE United account offers Floridians with disabilities a tax-free way to save while maintaining government benefits.

Aging True

4250 Lakeside Dr., Ste. 116 Jacksonville, FL 32210 Phone: 904-807-1203 Fax: 904-807-1220 Website: www.agingtrue.org

Aging True is a nonprofit organization that enables home-based senior independence in Northeast Florida. Aging True provides seniors with the care and assistance they need to live independently. Its health, nutritional and financial care programs are designed specifically to serve and educate the frail elderly and disabled in the region.

<u>Allsup</u>

300 Allsup Pl. Belleville, IL 32223 **Phone:** 800-279-4357 **Website:** www.allsup.com

Allsup is a Social Security disability claims services company.

Agency for Persons with Disabilities

3631 Hodges Blvd. #B Jacksonville, FL 32224 Phone: 904-992-2440 Fax: 904-992-2442 Website: www.apd.myflorida.com

The primary mission of the APD is to support persons with developmental disabilities in living, learning, and working in all aspects of community life.

Beaches Emergency Assistance Ministry

850 6th Ave. S., Ste. 400 Jacksonville Beach, FL 32250 **Phone:** 904-241-2326 **Fax:** 904-241-7447 **Website:** <u>www.jaxbeam.org</u>

BEAM is a nonprofit that operates in Duval County that provides limited amounts of emergency assistance for paying for food, rent expenses and utilities. Other services are also offered. Any financial aid is for Beaches residents only. Homeless programs and rehousing assistance can be obtained.

Catholic Charities of Jacksonville

134 E Church St. Jacksonville, FL 32202 **Phone**: 904-354-4846 **Fax:** 904-354-4718 **Website:** www.ccbjax.org

The Catholic Charities Emergency Assistance Department provides emergency financial assistance with rent/mortgage, electric, water and gas bills, as well as deposits to help prevent homelessness. An appointment is needed, and all appointments are made through the appointment line. They also have a food pantry available to those in need (only eligible once in a six-month period). Downtown Ecumenical Services Council,

<u>Inc.</u> 215 N. Ocean St. Jacksonville, FL 32202 Phone: 904-358-7955 Fax: 904-358-3135 Website: www.descjax.org

The mission of Downtown Ecumenical Services, Inc. is to provide short-term relief to families and individuals in need by offering assistance such as rent help and food assistance for households with elderly, children, or a documented disability or illness, which prohibits work.

Elder Source

4160 Woodcock Dr., 2nd floor Jacksonville, FL 32207 **Phone:** 904-391-6600 (office) **Toll Free:** 888-242-4464 (toll free elder help line) **Fax:** 904-391-6693 **Website:** <u>www.myeldersource.com</u>

Elder Source is a private nonprofit that oversees the provision of state and federally funded in-home and community-based services to maintain or improve quality of life for eligible senior citizens of Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties. The programs serve active seniors as well as the frail elder population. Services are provided by priority standards to the most needy as funding permits. Elder Source provides a variety of services. It also maintains a list of additional services available through other agencies. Florida Association of Centers for Independent Living/ Incentive Personal Assistant Services 325 John Knox Rd., Bldg. C, Ste. 132 Tallahassee, FL 32303 Phone: 850-575-6004 Toll Free: 866-575-6044 Fax: 850-575-6093 Email: info@floridacils.org Website: www.floridacils.org/JPPAS.html

The James Patrick Memorial Work Incentive Personal Assistant Services program provides financial assistance to persons who are gainfully employed and have severe or chronic disabilities that require assistance from a personal care attendant for at least 2 activities of daily living such as self-care, including ambulation, bathing, dressing, eating, grooming, and other similar tasks.

Florida Department of Children & Families – Adult Services Program

5920 Arlington Expressway Jacksonville, FL 32211 Phone: 904-723-2000 Fax: 904-727-3746 _Website: www.myflorida.com/accessflorida

An individual must be elderly or disabled to be eligible for supportive services through the Adult Services Program. For most programs, elderly is defined as 60 and older; disabled adults may be 18-59 years of age.

Southside Service Center – Duval 3740 Beach Blvd., Ste. 3720 Jacksonville, FL 32207 **Fax:** 904-723-2079

Gateway Service Center 5000-1 Norwood Ave. Jacksonville, FL 32208 **Fax**: 904-723-2079

Hart Felt Ministries 7235 Bonneval Rd., Ste. 232 Jacksonville, FL 32256 Phone: 904-861-2799 Email: info@hartfelt.org Website: www.hartfelt.org

Hart Felt Ministries is a faith-based organization that provides through a network of community volunteers, cost-free support services and companionship tailored to the needs of qualified elderly and other adults who require assistance in living independently. Contact the organization to learn more about eligibility requirements.

Jacksonville Area Legal Aid, Inc.

126 W Adams St. Jacksonville, FL 32202 Phone: 904-356-8371 Fax: 904-356-8285 Website: www.jaxlegalaid.org

Jacksonville Area Legal Aid is a nonprofit organization dedicated to providing highquality advice, representation and education to disadvantaged children, families and individuals residing in Duval, Clay, Nassau and St. Johns counties so as to protect their lifestyle and living conditions and promote self-sufficiency. Programs include: community development, fair housing advocacy center, and mental health advocacy.

Jewish Family & Community Services

8540 Baycenter Rd. Jacksonville, FL 32256 **Phone:** 904-448-1933 **Fax:** 904-448-0349 **Website:** www.jfcsjax.org

The mission of Jewish Family & Community Services is to strengthen the entire community by providing family and individual services, without prejudice, in the Jewish tradition of helping people help themselves. Programs include a food pantry, counseling services, and financial assistance.

Legacy Planning Law Group

3430 Kori Rd., Ste. 4 Jacksonville, FL 32257 **Phone:** 904-372-1591 **Website:** www.legacyplanninglawgroup.com

Legacy Planning Law Group works with clients to make arrangements to put things in order, including arrangements for care for disabled children.

Lutheran Social Services of Northeast Florida

4615 Phillips Hwy. Jacksonville, FL 32207 Phone: 904-448-5995 Fax: 904-448-6044 Website: www.lssjax.org

Lutheran Social Services of Northeast Florida is a faith-based organization that serves and cares for people in need. Programs include: food banks and mobile pantries, refugee and immigrant services, and representative payee services to help Social Security recipients manage their finances.

Northeast Florida Community Action Agency, Inc.

4070 Boulevard Center Dr., Ste. 200 4500 Building Jacksonville, FL 32207 Phone: 904-398-7472 Fax: 904-398-7414 Website: www.nfcaa.net

The mission of the Northeast Florida Community Action Agency, Inc. is to promote public awareness of the causes and conditions of poverty in Northeast Florida and promote a greater understanding of the root causes of poverty and institutional barriers to self-sufficiency, and advocacy of humane public policies.

Secure Choices Insurance Services

1624 3rd Ave. N Jacksonville Beach, FL 32250 **Phone:** 904-242-8893 **Fax:** 904-242-0163 **Website:** <u>www.securechoicesinsurance.com</u>

Secure Choices Insurance Services is a local agency that specializes in retirement planning. The agency can provide information on topics such as Medicare supplements, Medicare Advantage Plans, long-term care, and more.

Social Services Division, City of Jacksonville

1809 Art Museum Dr., Ste. 100 Jacksonville, FL 32207 **Phone**: 904 255-3333 (appointment line) **Fax:** 904 255-3355 **Email:** <u>SocialServices@coj.net</u> Website: <u>www.coj.net/departments/parks-and-recreation/social-services</u>

Limited temporary financial assistance may be provided due to illness, unemployment or other unanticipated misfortune which results in the loss or reduction of income. Payments are normally made for shelter needs, utility services and grocery orders. The amount of assistance is determined by unmet need, but limited to the division's maximum budget for the household size. Assisted living facilities placement may be utilized when prescribed by the doctor for an individual, and pending permanent disability or fixed income. Wintertime heating assistance may be provided for eligible citizens who are elderly and/or disabled. Payments from the division may be used for gas, electric, kerosene, or other heating needs. Case management and temporary financial assistance is provided for those living with HIV/AIDS. Next-day appointments are made for Duval County residents by phone only through the appointment line number listed. The appointment line opens at 9:30 a.m., Monday-Friday (except holidays), and appointments are given on a "first-called, first-served" basis. Eligibility for programs described is determined according to specific need, household income (Federal Poverty Guideline), and resources.

Three Rivers Legal Services, Inc. 3225 University Blvd. S, Ste. 220

3225 University Blvd. S, Ste. 22 Jacksonville, FL 32216-2762 **Phone:** 904-394-7450 **Fax:** 904-855-4117 **Website:** <u>www.trls.org</u>

Three Rivers Legal Services, Inc. is a local nonprofit corporation that provides free civil legal services to eligible low-income clients in 17 counties throughout North Florida. The mission of Three Rivers Legal Services is to provide quality legal assistance to the poor, abused, disabled and elderly of North Florida and to empower and educate them through preventive legal education.

ASSISTIVE RESOURCES

Almost Home – Adult Day Care Center Almost Home – Assisted Living Facility Apex Companion Care **Builders** Care Canine Companions for Independence, Inc. Caring Hand Home Care Center for Applied Special Technology CIL Brooks Temporary Loan Closet Florida Alliance for Assistive Services and Technologies Florida Telecommunication Relay, Inc. Friends of Adult Day Services Harris Communications Learning Ally National Association of the Deaf National Captioning Institute National Library Service for the Blind and Print Disabled National Odd Shoe Exchange New Horizons Service Dogs, Inc.

ASSISTIVE RESOURCES Continued

Partners in Care Prism Health Services The Seeing Eye Southeastern Guide Dogs, Inc. Talking Books /Special Needs Library Temple Sisterhood Braille Group WJCT Radio Reading Service

Almost Home – Adult Day Care Center

3604 Cardinal Point Jacksonville, FL 32257 **Phone:** 904-731-4002 **Website:**

www.almosthomeseniorservices.com

Almost Home provides adult daycare services in a community setting beyond the home. The DayBreak center offers meals, activities and care for your loved ones away from home during the day. Services are designed to maximize function and to slow one's decline.

Almost Home – Assisted Living Facility

9664 Hood Rd. Jacksonville, FL 32257 Phone: 904-292-9600 Website: www.almosthomeseniorservices.com/assiste d-living.html

Almost Home is an assisted-living facility that specializes in care of Alzheimer's residents and those with other memory impairment disorders.

Apex Companion Care

6789 Southpoint Pkwy., Ste. 200B Jacksonville, FL 32216 Phone: 904-346-3026 Fax: 904-346-3074 Website: www.lhcgroup.com/locations/apexcompanion-care-of-jacksonville

The mission of Apex Companion Care is to help you and your loved ones maintain independence to the fullest extent possible, allowing you to remain independent at home. Caregivers offer assistance with everything from grooming and light housekeeping to transportation. Caregivers are available 24 hours a day, seven days a week.

Builders Care

6747 Southpoint Pkwy. Jacksonville, FL 32216 **Phone:** 904-727-3443

Builders Care is a faith-based constructioncontracting nonprofit that serves the elderly, disabled, and other nonprofits through construction services with the kindred purpose of building a better habitat for those economically in need in Northeast Florida. Builders Care partners with for-profit and nonprofit organizations to provide critical home repair and construction services. Builders Care combines donations and purchased materials with volunteers and paid staff to provide the most cost-effective construction services. It is the charitable arm of the Northeast Florida Builders Association, working to provide better living conditions for disabled, elderly, and lowincome residents of Northeast Florida.

<u>Canine Companions for Independence,</u> Inc.

8150 Clarcona Ocoee Rd. Orlando, FL 32818 Phone: 407-522-3300 Fax: 407-522-3347 Website: www.cci.org

Canine Companions for Independence is a nonprofit organization that enhances the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships.

Caring Hand Home Care

9050 Cypress Green Dr., #103 Jacksonville, FL 32256 Phone: 904-733-8778 Fax: 904-733-8776 Website: www.acaringhandjax.com

A Caring Hand provides comprehensive home care services for patients who have been seriously injured, have had recent major surgery, are ill, or are having difficulty with aging due to physical, mental, or medical limitations. A Caring Hand offers you the ability to obtain needed medical services and assistance at home.

Center for Applied Special Technology

200 Harvard Mill Square, Ste. 210 Wakefield, MA 01880 Phone: 781-245-2212 TDD: 781-245-9320 Fax: 781-245-5212 Website: www.cast.org

CAST is an educational nonprofit organization that uses technology to expand opportunities for all people, especially those with disabilities.

CIL Brooks Temporary Loan Closet

2709 Art Museum Dr. Jacksonville, FL 32207 Phone: 904-399-8484 TTY: 904-399-8484 Fax: 904-396-0859 Interpreter Fax Line: 904-399-0448 Website: www.ciljacksonville.org/programs/tlc

The Temporary Loan Closet is a cooperative effort of agencies in the Jacksonville community providing individuals with disabilities with durable medical equipment on a temporary basis at a minimal cost. The TLC stores equipment such as wheelchairs, scooters, walkers, lifts, and hospital beds. Equipment is issued on a referral basis.

Florida Alliance for Assistive Services and Technology

820 E. Park Ave., Ste. D-200 Tallahassee, FL 32301 Phone: 850-487- 3278 TDD: 877-506-2723 Toll Free: 888-788-9216 Fax: 850-575-4216 Website: www.faast.org

FAAST's mission is to improve the quality of life for all Floridians with disabilities through advocacy and awareness activities that increase access to and acquisition of assistive services and technology.

Florida Telecommunications Relay, Inc.

1820 E. Park Ave., Ste. 101 Tallahassee, FL 32301 Phone: 800-222-3448 TTY: 888-447-5620 Video Phone: 850-270-6016 Fax: 850-656-6099 Website: www.ftri.org

Florida Telecommunications Relay, Inc. is a statewide nonprofit organization that administers the Specialized Telecommunications Equipment Distribution Program for citizens of Florida who are deaf, hard of hearing, deaf/blind and speechimpaired.

Friends of Adult Day Services

P. O. Box 97 Ponte Vedra, FL 32004 **Phone:** 904-270-2329 **Website:** <u>www.foads.org</u>

The Friends of Adult Day Services Corp. was established to raise funds in order to provide support for elders and disabled adults in Northeast Florida to attend adult daycare programs when they could not afford to attend.

Harris Communications

15155 Technology Dr. Eden Prairie, MN 55344-2277 **Phone:** 1-803-207-4556 **TTY:** 952-906-1198 **Email:** <u>info@harriscommunications.com</u> **Website:** www.harriscommunications.com

Harris Communications is a distributed antennae systems solutions provider that helps people and companies effectively communicate by designing, building, and installing in-building cellular enhancements. In other words, they make cell phones and other mobile devices work inside buildings.

Learning Ally

20 Roszel Rd. Princeton, NJ 08540 **Phone:** 800-221-4792 **Website:** <u>www.learningally.org</u>

Learning Ally is a nonprofit education solutions organization that helps struggling students reach their learning potential. The organization provides students who struggle to read due to a reading deficit with equitable access to all the books they need and want to read, including curriculum-aligned textbooks and literature, popular fiction, and more.

National Association of the Deaf

8630 Fenton St., Ste. 820 Silver Spring, MD 20910 Phone: 301-587-1788 TTY: 301-587-1789 Fax: 301-587-1791 Website: ww.nad.org

The National Association of the Deaf is a civil rights organization of, by and for deaf and hard of hearing individuals in the United States. The NAD was shaped by deaf leaders who believed in the right of the American deaf community to use sign language, to congregate on issues important to them, and to have its interests represented at the national level. The advocacy scope of the NAD is broad, covering a lifetime and impacting future generations in the areas of early intervention, education, employment, health care, technology, telecommunications, youth leadership, federal advocacy, and more.

National Captioning Institute

3725 Concorde Pkwy., Ste. 100 Chantilly, VA 20151 Phone: 703-917-7600 TTY: 703-917-7600 Fax: 703-917-9853 Website: www.ncicap.org

The purpose of the National Captioning Institute is to deliver effective captioning services and encourage, develop and fund the continuing development of captioning, subtitling and other media access services for the benefit of people who require additional access to auditory and visual information.

National Library Service for the Blind and Print Disabled

1291 Taylor St. NW Washington, DC 20011 Phone: 202-707-5100 TTY: 202-707-0744 Toll Free: 800-424-8567 Fax: 202-707-0712 Website: www.loc.gov/nls

The National Library Service for the Blind and Print Disabled administers the Braille and Talking Book Library Service, a free program that loans recorded and braille books and magazines, music scores in braille and large print, and specially designed playback equipment to people who are unable to read or use standard print materials because of visual or physical impairment.

National Odd Shoe Exchange

P.O. Box 1120 Chandler, AZ 85244 **Phone:** 480-892-3484 **Website:** <u>www.oddshoe.org</u>

The purpose of The National Odd Shoe Exchange is to provide a resource for new, quality single shoes and pairs of significantly different sizes. Many have this need due to injury, disease and genetic disorders.

New Horizons Service Dogs

1590 Laurel Park Ct. Orange City, FL 32763 Phone: 386-456-0408 Fax: 386-456-0409 Website: www.newhorizonsservicedogs.org

New Horizons Service Dogs is a Floridabased 501(c)(3) nonprofit dedicated to serving Floridians. They provide trained and certified service dogs to persons with disabilities, and educate the public and increase awareness regarding the needs and concerns of persons with disabilities.

Partners in Care

6235 Autlan Dr. Jacksonville, FL 32210 **Phone:** 904-993-2288

Partners in Care provides various medical professionals, sitters, errand runners and more that can assist with a variety of needs. A personalized care assistant can help with tasks around the house, running errands, or driving to and from appointments or errands, and more.

Prism Health Services

6971 Business Park Blvd. N Jacksonville, FL 32256 **Phone:** 904-880-9900 ext. 112 **Fax:** 904-880-3241 **Website:** www.prismhealthservices.net

Prism Health Services provides innovative, simple-to-use devices that enable people to stay in their own homes, safely and independently, for as long as possible.

The Seeing Eye

P. O. Box 375 Morristown, NJ 07963-0375 **Phone:** 973-539-4425 **Website:** www.seeingeye.org

The Seeing Eye's mission is to help blind people achieve greater independence, dignity and self-confidence through the use of Seeing Eye dogs. In pursuit of this aim, it teaches Seeing Eye dogs to guide blind people; breeds and raises or obtains the dogs by purchase or gift; teaches instructors the science and technique of training dogs as guides for blind people; instructs blind people in the proper use and handling of the dogs; and educates the public about the role of dog guides and the capability of blind people for independent living.

Southeastern Guide Dogs, Inc.

4210 77th St. E Palmetto, FL 34221 Phone: 941-729-5665 Fax: 941-729-6646 Website: www.guidedogs.org

Southeastern Guide Dogs' primary mission is to offer free of charge, a unique opportunity to achieve independent travel with safety and dignity to blind men and women, through the use of a professionally and humanely trained guide dog. We also provide services to individuals with other disabilities and to law enforcement agencies through specialized training of our career-changed dogs.

Talking Books/ Special Needs Library

303 N Laura St. Jacksonville, FL 32202 Phone: 904-630-2665 Florida Relay: 711 Email: JPLTBSpecialNeeds@coj.net Website: www.jaxpubliclibrary.org/services/talkingbooks-library

This is a free service for people who have difficulty holding, handling or reading a standard-print book because of a visual or physical disability.

Temple Sisterhood Braille Group

8727 San Jose Blvd. Jacksonville, FL 32217 Phone: 904-733-7078 Fax: 904-448-9285 Website: www.thetemplejacksonville.org

The Temple Sisterhood Braille Group is dedicated to serving the needs of the community's visually impaired. It offers free classes to teach sighted people how to Braille materials, and classes to teach graphic applications necessary for textbooks. The goal is to produce quality braille materials at low cost or free for all requests: academic, pleasure, vocational, or instructional.

WJCT Radio Reading Service

100 Festival Park Ave. Jacksonville, FL 32202 Phone: 904-353-9528 Fax: 904-358-6352 Website: www.wjct.org/radio-readingservice

Contact Stephen Jones Phone: 904-358-6341 Email: sjones@wjct.org

The WJCT Radio Reading Service is a closed-circuit radio station transmitted via a sub-channel of WJCT 89.9 FM Public Radio in Jacksonville, Florida. WJCT RRS broadcasts national, regional and local news, in addition to other vital information to people of Northeast Florida and Southeast Georgia who are print-impaired. Listeners are determined by eligibility and are loaned on a permanent-loan basis, free of charge, special radio receivers that only receive the sub-channel broadcast.

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CHARITABLE AGENCIES

Arlington Community Services Beaches Emergency Assistance Ministries Catholic Charities Christ Church **Clara White Mission** Daily Mana Serving Center Downtown Ecumenical Services Council Hope Outreach Ministry I. M. Sulzbacher Center Jewish Family and Community Services Mandarin Food Bank Northside Christian Services Potter's House Salvation Army St. Mary's Episcopal Church St. Mathew's Lutheran Church St. Stephen AME Church St. Vincent DePaul Trinity Lutheran Church

Local Food Pantries

Arlington Community Services

1450 Rogero Rd. Jacksonville, FL 32211 **Phone:** 904-503-8496

Beaches Emergency Assistance Ministries

850 6th Ave. S, Ste. 400 Jacksonville Beach, FL 32250 **Phone:** 904-241-2326

Catholic Charities

134 E Church St. Jacksonville, FL 32202 **Phone:** 904-354-4846

Daily Manna Serving Center

2659 Edison Ave. Jacksonville, FL 32204 **Phone:** 904-525-1746

Downtown Ecumenical Services Council

215 N Ocean St. Jacksonville, FL 32202 **Phone:** 904-358-7955

Jewish Family and Community Services

6261 Dupont Station Ct. E Jacksonville, FL 32217 **Phone:** 904-448-1933

Mandarin Food Bank

11730 Old St. Augustine Rd. Jacksonville, FL 32217 **Phone:** 94-292-1675

Northside Christian Services

10435 Biscayne Rd. Jacksonville, FL 32218 **Phone:** 904-446-5024

Potter's House

1150 Lane Ave. S Jacksonville, FL 32205 **Phone:** 904- 695-2837

Salvation Army

140 N Davis St. Jacksonville, FL 322202 **Phone:** 904-355-5239

St. Mathew's Lutheran Church

6801 Merrill Rd. Jacksonville, FL 32277 **Phone:** 904-744-5333

St. Vincent de Paul

3512 Beach Blvd. Jacksonville, FL 32207 **Phone:** 904-396-7473

Trinity Lutheran Church

1415 McDuff Ave. S Jacksonville, FL 32205 **Phone:** 904-389-5341

Hot Meals

Christ Church

9791 Old St. Augustine Rd. Jacksonville, FL 32257 **Phone:** 904-945-8338

Clara White Mission

613 W Ashley St. Jacksonville, FL 32202 **Phone:** 904-354-4162

Salvation Army

900 W Adams St. Jacksonville, FL 32202 **Phone:** 904-356-8641

I. M. Sulzbacher Center

611 E Adams St. Jacksonville, FL 32202 **Phone:** 904-359-0457

Clothing Locations

Downtown Ecumenical Services Council

215 Ocean St. Jacksonville, FL 32202 **Phone:** 904-358-7955

Hope Outreach Ministry

2137 Liberty St. Jacksonville, FL 32202 **Phone:** 904-355-4060

St. Mary Episcopal Church

1924 N Laura St. Jacksonville, FL 32206 **Phone:** 904-354-5075

St. Stephen AME Church

913 W 5th St. Jacksonville, FL 32209 **Phone:** 904-358-00

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DISABILITY-SPECIFIC ORGANIZATIONS

Alexander Graham Bell Association for the Deaf and Hard of Hearing Alzheimer's Association Central & North Florida Chapter American Cancer Society American Council of the Blind American Deafness & Rehabilitation Association American Diabetes Association – Jacksonville Chapter American Foundation for the Blind American Heart Association American Lung Association Amputee Coalition The Arc - National The Arc - Jacksonville Arthritis Foundation Autism Society of America **Ben's Place** Best Buddies Jacksonville Brain & Spinal Cord Injury Program **Bright Focus Foundation** Cystic Fibrosis Foundation (National) Cystic Fibrosis Foundation (Jacksonville Chapter) **Disability Rights Florida Division of Blind Services** Down Syndrome Association of Jacksonville Down Syndrome Center at Hope Haven at Children's Clinic **Epilepsy Foundation National Chapter Epilepsy Foundation of Northeast Florida** Florida Council of the Blind Florida Developmental Disabilities Council

DISABILITY-SPECIFIC ORGANIZATIONS Continued

Foundation Fighting Blindness Jacksonville Chapter **Immune Deficiency Foundation** L'Arche Harbor House Leukemia & Lymphoma Society Lupus Foundation of America - Florida Chapter Making Strides for Autism Muscular Dystrophy Association-Jacksonville National Alliance for the Mentally Ill National Alliance for the Mentally Ill - Jacksonville National Association of Blind Students National Association for Down Syndrome National Association of the Deaf National Down Syndrome Society National Federation of the Blind National Kidney Foundation of Florida National Multiple Sclerosis Society - North Florida Chapter New Heights of Northeast Florida Northeast Florida AIDS Network Paralyzed Veterans of America **Pine Castle** Speech & Hearing Center, Inc. Spina Bifida Association of America Spina Bifida of Jacksonville United Cerebral Palsy **United Spinal Association** University of Florida Jacksonville CARD Vision Education and Rehabilitation Center Wounded Warrior Project

Alexander Graham Bell Association for the Deaf and Hard of Hearing

3417 Volta Pl. NW Washington, DC 20007-2778 Phone: 202-337-5220 TTY: 202-337-5221 Fax: 202-337-8314 Website: www.agbell.org

AGBA is a publication and information center about deafness. Bell's philosophy of mainstreaming deaf children emphasizes oral-deaf education, lip reading and use of residual hearing for oral communication.

Alzheimer's Association Central & North Florida Chapter

4237 Salisbury Rd., Ste. 406 Jacksonville, FL 32216 Phone: 904-281-9077 Fax: 904-281-9078 Website: www.alz.org/cnfl

The Alzheimer's Association Central and North Florida Chapter provides information and referral, education and training, support groups, care consultation, safe return wanderer's identification program, resource library, newsletter, speaker's bureau, and a 24/7 helpline at 800-272-3900.

American Cancer Society

1430 Prudential Dr. Jacksonville, FL 32207 **Phone:** 904-398-0537 **Fax:** 904-396-0240 **Website:** <u>www.cancer.org</u>

The American Cancer Society is dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives from cancer, and diminishing suffering from cancer through research and services.

American Council of the Blind

1703 N Beauregard St., Ste. 420 Arlington, VA 22311 Phone: 202-467-5081 Toll Free: 800-424-8666 Fax: 703-465-5085 Website: www.acb.org

The American Council of the Blind has the belief that society must accept people who are blind where they are and value each and every person for their individual accomplishments. The American Council of the Blind encourages local and state affiliates to operate autonomously and provide direction to the national office.

American Deafness & Rehabilitation Association

1022 7th St. NE Washington, DC 20002 Website: www.adara.org

ADARA is a nonprofit association of professionals and interested persons from the field of deafness that offers opportunities for professional enhancement of its members; promotes the development and expansion of quality services available to deaf persons; and offers a vehicle of communication through its forums, conferences, workshops, and publications. ADARA publishes a quarterly journal, the bimonthly ADARA Newsletter, and occasional monographs and special publications.

DISABILITY-SPECIFIC ORGANIZATIONS

American Diabetes Association-Jacksonville Chapter

7825 Baymeadows Way, Ste. 104A Jacksonville, FL 32256 Phone: 904-730-7200 Fax: 904-730-7933 Website: www.diabetes.org Website Local: www.diabetes.org/in-mycommunity/local-offices/jacksonville-florida

The mission of the American Diabetes Association is to prevent and cure diabetes and to improve the lives of all people affected by diabetes. The American Diabetes Association fulfills its mission through funding of diabetes research, providing information and programs, acting as a referral service and advocating on behalf of people with diabetes. For support group information, please contact the office.

American Foundation for the Blind

2 Penn Plaza, Ste. 1102 New York, NY 10121 **Phone:** 212-502-7600 **Fax:** 888-545-8331 **Website:** <u>www.afb.org</u>

The American Foundation for the Blind is a national nonprofit whose mission is to ensure that the ten million Americans who are blind or visually impaired enjoy the same rights and opportunities as other citizens. The AFB promotes wide-ranging, systemic change by addressing the most critical issues facing the growing blind and visually impaired population - employment, independent living, literacy, and technology. In addition to its New York City headquarters, the American Foundation for the Blind maintains four National Centers in cities across the United States and a Governmental Relations office in Washington, DC.

American Heart Association

7751Baymeadows Rd. E, #106 Jacksonville, FL 32256 **Phone:** 904-903-5205 **Fax:** 904-256-5701 **Website:** www.americanheart.org **Website:** www.mendedhearts.org

The American Heart Association is a national voluntary health agency whose mission is to reduce disability and death from cardiovascular diseases and stroke.

American Lung Association- Jacksonville Chapter

6852 Belfort Oaks Pl. Jacksonville, FL 32246 Phone: 904-743-2933 Toll Free: 800-940-2933 Fax: 904-743-2916 Website: www.lung.org Website Local: www.lung.org/associations/states/florida

The American Lung Association is focused on eliminating tobacco use and related lung disease, improving air quality for all, and reducing the burden of lung disease on patients and their families.

Amputee Coalition

9303 Center St., Ste. 100 Manassas, VA 20110 Phone: 703-330-1699 Website: www.amputee-coalition.org

Amputee Coalition reaches out to and empowers people affected by limb loss to achieve their full potential through education, support and advocacy, and to promote limb loss prevention.

The Arc - National

1825 K Street NW, Ste. 1200 Washington, DC 20006 Phone: 202-534-3700 Toll Free: 800-433-5255 Fax: 202-534-3731 Website: www.thearc.org

The Arc acts to ensure that people with intellectual and developmental disabilities, their parents, siblings, family members and other concerned members of the public have meaningful opportunities to inform and guide the direction of the organization's advocacy, including determining policy and positions on important issues. The Arc strives for diversity in its leadership, as well as in all facets of the work of the organization.

The Arc - Jacksonville

1050 N Davis St. Jacksonville, FL 32209 Phone: 904-355-0155 Fax: 904-355-9616 Website: www.arcjacksonville.org

The Arc helps individuals with intellectual and developmental disabilities unlock their potential to take on valued roles in the community. The Arc's services help enhance the quality of life of the individuals while offering real options within their control. The Arc also helps people with disabilities and those who support them make informed choices about services and service providers.

Arthritis Foundation

1355 Peachtree St. NE, Ste. 600 Atlanta, GA 3309 **Phone:** 404.872.7100 **Website:** <u>www.arthritis.org</u>

The Arthritis Foundation offers self-help courses, exercise courses both on land and in the water, support groups, public forums, speaking engagements, health fairs, and literature on various types of arthritis, medications and coping techniques. Arthritis, Fibromyalgia, Scleroderma, Juvenile Arthritis, Lupus and general support groups are available.

Autism Society of America- Jacksonville

4340 East-West Hwy., Ste. 350 Bethesda, MD 20814 Phone: 301-657-0881 Toll Free: 800-328-8476 Fax: 301-657-0869 Website: www.autism-society.org

The mission of the Autism Society of Greater Jacksonville is to promote lifelong access and opportunity for all individuals within the autism spectrum and their families to be fully participating, included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission. The Autism Society of Greater Jacksonville is a 501c3 that empowers people with Autism Spectrum Disorders, their families, and the community through education, support, information, referrals, and advocacy.

DISABILITY-SPECIFIC ORGANIZATIONS

Ben's Place

2365 Blanding Blvd. Jacksonville, FL 32210 **Phone:** 904-418-2219

Ben's Place Services, Inc. is a nonprofit organization serving individuals in Northeast Florida who have developmental or acquired disabilities. Ben's Place provides a place for these individuals to socialize and learn life skills

Best Buddies

4130 Salisbury Rd., Ste. 2200
Jacksonville, FL 32216
Phone: 904-296-0510
Fax: 904-296-0511
Website: www.bestbuddies.org/florida

The mission of Best Buddies is to establish a global volunteer movement that creates opportunities for one-to-one friendships, integrated employment and leadership development for people with intellectual or developmental disabilities.

Brain & Spinal Cord Injury Program

4052 Bald Cypress Way Tallahassee, FL 32399 **Phone:** 850-245-4045 **Fax:** 850-921-0499 **Website:** www.floridahealth.gov/diseasesand-conditions/brain-and-spinal-cordinjuries/index.html

The mission of the Brain and Spinal Cord Injury Program is to provide all residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community. The goal is to reintegrate injured individuals into their communities; ensure quality services are delivered in the most effective and cost-efficient manner through a coordinated system; and utilize program funds to leverage federal dollars and grants to support the long-term goals of the program. Services include: case management, acute care, inpatient and outpatient rehabilitation, transitional living, assistive technology, home and vehicle modification, and long-term communitybased supports funded under contract with specific nonprofit agencies.

Bright Focus Foundation

22512 Gateway Center Dr. Clarksburg, MD 20871 Phone: 800-437-2423 Fax: 301-258-9454 Website: www.brightfocus.org

Bright Focus drives innovative research worldwide and promotes awareness and resources for Alzheimer's, macular degeneration, and glaucoma.

<u>Cystic Fibrosis Foundation - National</u> <u>Chapter</u>

4550 Montgomery Ave., Ste. 110 Bethesda, MD 20814 Phone: 301-951-4422 Toll Free: 800-344-4823 Fax: 301-951-6378 Website: www.cff.org

The Foundation exists to assure the development of the means to control and cure cystic fibrosis, and to improve the quality of life for people with the disease. It supports research; accredits a network of care centers nationwide; develops materials to help patients, families and the public understand cystic fibrosis; and seeks to affect public policy. It offers materials for newly diagnosed individuals and a newspaper, *Commitment*.

Cystic Fibrosis Foundation - Jacksonville Chapter

12627 San Jose Blvd., Ste. 504, Room 504B Jacksonville, FL 32223 Phone: 904-733-3560 Fax: 904-733-3794 Website: www.cff.org

The mission of the Cystic Fibrosis Foundation is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. CFF plans special events to raise money to fund a cure for cystic fibrosis. There is also a CF care center at Nemours where children are treated and educational programs for the families are available.

Disability Rights Florida

2473 Care Dr., Ste. 200 Tallahassee, F 32308 Phone: 850-488-9071 Toll Free: 800-342-0823 Fax: 850-488-8640 TDD: 800-346-4127 Website: www.disabilityrightsflorida.org

Disability Rights Florida is the designated protection and advocacy system for individuals with disabilities in the State of Florida. Disability Rights Florida has authority and responsibility under eight federal grants.

Division of Blind Services - State Office

Atkins Building 1320 Executive Center Dr., Ste. 201 Tallahassee, FL 32301 Phone: 850-245-0300 Toll Free: 800-342-1828 Fax: 850-245-0363 Website: www.dbs.myflorida.com

Jacksonville (District Office) Division of Blind Services 3400 Building 1809 Art Museum Dr., Ste. 201 Jacksonville, FL 32207 Phone: 904-348-2730 Toll Free: 800-226-6356 Fax: 904-348-2737

The mission of the Florida Division of Blind Services is to empower people who are blind and visually impaired to reach selfdetermined goals.

Down Syndrome Association of Jacksonville

630 May St. Jacksonville, FL 32204 Phone: 904-353-6300 Fax: 904-353-62222 Website: <u>www.dsaj.org</u>

Using assessments and guidelines specifically designed for individuals with Down Syndrome, the DSC offers parents a comprehensive overview of their child's progress in all areas of growth and development. The DSC focuses on the potential of that child to grow, learn and behave in an educational and/or home environment.

Down Syndrome Center at Hope Haven

<u>Children's Clinic</u> 4600 Beach Blvd. Jacksonville, FL 32207 Phone: 904-346-5100 Fax: 904-346-5111 Website: www.hope-haven.org/downsyndrome

Hope Haven's multi-disciplinary team provides excellence in educational, psychological and related therapeutic services for children, families and young adults with special needs. Individuals with special needs will be healthier and more independent, educated and involved in community life.

Epilepsy Foundation - National Chapter

8301 Professional Pl. E, Ste. 200 Landover, MD 20785 **Toll Free:** 800-332-1000 **Website:** <u>www.epilepsy.com</u>

The Epilepsy Foundation works to ensure people with disabilities are able to participate in all life experiences and strives to prevent, control and cure epilepsy through research, education, advocacy and services.

Epilepsy Foundation of Northeast Florida, Inc.

5209 San Jose Blvd., Ste. 101 Jacksonville, FL 32207 Phone: 904-731-3752 Toll Free: 888-897-8579 Fax: 904-730-2329 Website: www.efof.org

The Epilepsy Foundation of Northeast Florida provides case management, employment and prevention/education services to people with epilepsy living in Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties.

Florida Council of the Blind

1531 Dempsey Mayo Rd. Tallahassee, FL 32308 **Phone:** 850- 422-7752 **Toll Free:** 800-267-4448 **Website:** www.fcb.org

The Florida Council of the Blind, a state affiliate of the American Council of the Blind, is an organization of blind people working to make life better through public education, legislative actions, and providing an information and referral service. FCB offers educational, social, and economic opportunities specific to the needs of blind individuals.

<u>Florida Developmental Disabilities</u> <u>Council</u>

124 Marriott Dr., Ste. 203 Tallahassee, FL 32304-2981 Phone: 850-488-4180 Toll Free: 800-580-7801 Fax: 850-922-6702 TDD: 888-488-8633 Website: www.fddc.org

The Florida Developmental Disabilities Council encourages and advocates opportunities for persons with developmental disabilities and their families to enhance their quality of life within their communities.

Foundation Fighting Blindness

7168 Columbia Gateway Dr., Ste. 100 Columbia, MD 21046 Email: <u>info@fightingblindness.org</u> Website: <u>www.blindness.org</u>

Jacksonville Chapter

Email: jacksonville@fightingblindness.org Website: www.fightingblindness.org/chapters/jackson ville-chapter

The mission of the Foundation Fighting Blindness is to drive the research that will provide preventions, treatments and cures for people affected by retinitis pigmentosa, agerelated macular degeneration, Usher syndrome and the entire spectrum of retinal degenerative diseases. The Foundation's Jacksonville-area Chapter works to raise funds, increase public awareness of inherited retinal diseases, and provides support to people affected by these diseases and their families.

Immune Deficiency Foundation

110 West Rd, Ste. 200 Towson, MD 21204 **Phone:** 410-321-6647 **Fax:** 410-321-9165 **Website:** <u>www.primaryimmune.org</u>

The mission of the Immune Deficiency Foundation is to improve the diagnosis and treatment of patients with primary immunodeficiency disease through research and education.

L'Arche Harbor House

700 Arlington Rd. N Jacksonville, FL 32211 **Phone:** 904-721-5992 **Fax:** 904-721-7143 **Website:** www.larchejacksonville.org

The mission of L'Arche Harbor House is to provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. This faith-based organization aims to establish family units through which residents are helped to reach their maximum potential.

<u>Leukemia & Lymphoma Society -</u> Northern Florida Chapter

40 E. Adams St., Ste. LL40 Jacksonville, FL 32216 Phone: 904-332-6414 Toll Free: 800-785-0733 Fax: 904-332-6422

Website: <u>www.lls.org</u>

The Leukemia & Lymphoma Society is committed to reaching out to those with leukemia, Hodgkin and non-Hodgkin lymphoma and myeloma in meaningful ways. Many programs have been developed to meet the needs of patients, families and oncology professionals. Programs include: patient financial aid program, First Connection program, The Trish Greene Back-to-School Program for Children with Cancer, patient education, and information & referral.

Lupus Foundation of America- Florida Chapter

2300 High Ridge Rd., Ste. 375 Boynton Beach, FL 33426 Phone: 561-279-8606 Ext. 2 Toll Free: 855-905-8787 Website: www.lupus.org/florida

The Lupus Foundation of America's Florida chapter is part of a national force devoted to solving the mystery of Lupus while providing caring support to those who suffer from its impact in the state of Florida. With the help of informed volunteers, Lupus medical experts, and committed and caring supporters, the Lupus Foundation's Florida chapter supports research and conducts education programs; provides information to ensure people with Lupus and their families get answers and health professionals know about new means to diagnose and manage the disease; and conducts activities to increase awareness of Lupus.

Making Strides for Autism

2133Broadway Ave. Jacksonville, FL 32209 Phone: 904-862-6040 Fax: 904-619-0976 Website: www.makingstridesforautism.org/index.html

The goal of Making Strides for Autism is to lessen the emotional and financial impact of autism on families and people living in Northeast Florida with autism spectrum disorders. The organization is dedicated to providing support, training and advocacy; creating job training and meaningful jobs for people with autism, and to raising public awareness about autism and its effects on families and society.

<u>Muscular Dystrophy Association –</u> <u>Jacksonville</u>

7077 Bonneval Rd. Jacksonville, FL 32216 **Phone**: 904- 296-7434 **Fax**: 904-296-0714 **Website**: www.mda.org

The Muscular Dystrophy Association provides comprehensive medical services to tens of thousands of people with neuromuscular diseases at more than 200 hospital-affiliated clinics across the country. The Association's worldwide research program represents the largest single effort to advance knowledge of neuromuscular diseases and to find cures and treatments for them. At facilities in MDA's nationwide network of hospital-affiliated clinics, patients receive diagnostic and follow-up care from specialists in neuromuscular disease. MDA also provides assistance with purchase and repair of wheelchairs and leg braces, assistance with the purchase of communication devices, summer camps for youngsters and support groups.

National Alliance for the Mentally Ill

3803 North Fairfax Dr., Ste. 100 Arlington, VA 22203 **Phone**: 703- 524-7600 or 888-999-6264 **Fax**: 703-524-9094 **Website**: <u>www.nami.org</u>

The National Alliance for the Mentally III is dedicated to improving the lives of individuals and families affected by mental illness. NAMI is a formidable grassroots mental health advocacy organization that works to strengthen communities across the country.

<u>National Alliance for the Mentally Ill -</u> Jacksonville

P.O. Box 24783 Jacksonville, FL 32241 Phone: 904- 724-7782 Website: www.namijacksonvillefl.org

The mission of NAMI Jacksonville is to support and improve the quality of life for family members and people with neurological brain disorders through compassion, education and advocacy.

National Association of Blind Students

Website: <u>www.nabslink.org</u>

The National Association of Blind Students is a student-run organization seeking blind, visually impaired and sighted members committed to giving visually impaired and blind students a strong network of support and a powerful public voice.

National Association for Down Syndrome

1460 Renaissance Dr., Ste. 405 Park Ridge, IL 60068 **Phone:** 630-325-9112 **Email:** <u>info@nads.org</u> **Website:** <u>www.nads.org</u>

The National Association for Down Syndrome supports all persons with Down syndrome in achieving their full potential. NADS provides information and resources to families with Down syndrome to enable them to access and evaluate appropriate services. NADS also educates the public about Down syndrome, addresses social policy issues and challenges facing the Down syndrome community, and facilitates and encourages active participation by selfadvocates and families in the delivery of education, vocational, residential and other services for persons with Down syndrome.

National Association of the Deaf

8630 Fenton St., Ste. 820 Silver Spring, MD 20910 Phone: 301-587-1788 TTY: 301-587-1789 Fax: 301-587-1791 Website: www.nad.org

The mission of the National Association of the Deaf is to preserve, protect and promote the civil, human and linguistic rights of deaf and hard of hearing people in the United States.

National Down Syndrome Society

8 E 41st St., 8th Floor New York, NY 10017 **Toll Free:** 800-221-4602 **Email:** info@ndss.org **Website:** www.ndss.org

The mission of the National Down Syndrome Society is to be the national advocate for the value, acceptance and inclusion of people with Down syndrome. The National Down Syndrome Society envisions a world in which all people with Down syndrome have the opportunity to enhance their quality of life, realize their life aspirations and become valued members of welcoming communities.

National Federation of the Blind

200 E Wells St. Baltimore, MD 21230 **Phone:** 410-659-9314 **Fax:** 410-685-5653 **Website:** <u>www.nfb.org</u>

The purpose of the National Federation of the Blind is two-fold—to help blind persons achieve self-confidence and self-respect and to act as a vehicle for collective selfexpression by the blind. By providing public education about blindness, information and referral services, scholarships, literature and publications about blindness, aids and appliances and other adaptive equipment for the blind, advocacy services and protection of civil rights, development and evaluation of technology, and support for blind persons and their families, members of the NFB strive to educate the public that the blind are normal individuals who can compete on terms of equality.

Greater Jacksonville Chapter, National Federation of the Blind of Florida: 904-292-2871

National Kidney Foundation of Florida

30 E 33rd St. New York, NY 10016 **Toll Free:** 800-622-9010 **Fax:** 212-689-9261 **Website:** www.kidney.org

The National Kidney Foundation is a major voluntary health organization that seeks to prevent kidney and urinary tract diseases, improve the health and well- being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation.

<u>National Multiple Sclerosis Society -</u> <u>North Florida Chapter</u>

8940 Western Way, Ste. 16 Jacksonville, FL 32256 Phone: 904-332-6810 Toll Free: 800-344-4867 Fax: 904-332-0898 Website: www.nationalmssociety.org/FLN

The mission of the National Multiple Sclerosis Society is to end the devastating effects of Multiple Sclerosis. The organization offers a variety of educational programs and support groups for persons with MS, healthcare professionals and caregivers.

New Heights of Northeast Florida

3311 Beach Blvd. Jacksonville, FL 32207 Phone: 904-396-1462 Fax: 904-396-1199 Website: www.newheightsnefl.org

The mission of New Heights is to enrich lives of persons with disabilities and their families through empowerment programs such as adult development training and supported employment and living.

Northeast Florida AIDS Network

2715 Oak St. Jacksonville, FL 32205 **Phone:** 904-356-1612 **Fax:** 904-356-7095 **Website:** <u>www.nfanjax.org</u>

The Northeast Florida AIDS Network provides compassionate leadership, services and advocacy in meeting the prevention, health, spiritual and social needs of individuals, families and communities. Programs include: medical case management, housing programs, AIDS Insurance Continuation Program, children's programs, food pantry, information/referral, social services, counseling, support groups, and more.

Paralyzed Veterans of America

801 18th St., NW Washington, DC 20006 **Toll Free:** 800-424-8200 **TTY:** 800-795-4327 **Website:** <u>www.pva.org</u>

The Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members—veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for quality health care for our members; research and education addressing spinal cord injury and dysfunction; benefits available as a result of our members' military service; and civil rights and opportunities which maximize the independence of our members.

Pine Castle

4911 Spring Park Rd. Jacksonville, FL 32207 **Phone**: 904-733-2650 **Fax**: 904- 733-2681 **Website:** www.pinecastle.org

Pine Castle is a nonprofit organization that serves adults with developmental disabilities. Its mission is to enrich the lives of people with developmental disabilities. Pine Castle provides programs in adult day training, residential services and supported employment services. Programs consist of facility employment, community employment, group homes, senior services, adult basic education, activities in daily living skills and community inclusion activities. Referrals are taken through Vocational Rehabilitation and the Department of Children and Families, Developmental Disabilities Program.

Speech & Hearing Center, Inc.

1010 North Davis St., Ste. 101 Jacksonville, FL 32209 **Phone:** 904-355-3403 **Fax:** 904-355-4149 **Website:** www.shcjax.org

The Speech & Hearing Center, is a nonprofit agency serving Northeast Florida and Southeast Georgia that provides high-quality audiology and speech/language pathology services regardless of an individual's ability to pay.

DISABILITY-SPECIFIC ORGANIZATIONS

Spina Bifida Association of America

1600 Wilson Blvd., Ste. 800 Arlington, VA 22209 Phone: 202-944-3285 Toll Free: 800-621-3141 Website: www.spinabifidaassociation.org

The mission of the Spina Bifida Association of America is to promote the prevention of spina bifida and to enhance the lives of all affected. The Association was founded to address the specific needs of the spina bifida community and serves as the national representative of almost 60 chapters. SBAA's efforts benefit thousands of infants, children, adults, parents and professionals each year.

Spina Bifida of Jacksonville 2970 Mercury Rd. S. Jacksonville, FL 32207 **Phone:** 904-697-3686 **Website:** www.spinabifidajax.org

United Cerebral Palsy

1825 K St. NW, Ste. 600 Washington, DC 20006 Phone: 202-776-0406 Toll Free: 800-872-5827 Fax: 202-776-0414 TTY: 202-973-7197 Website: www.ucp.org

United Cerebral Palsy is committed to change and progress for persons with disabilities. The national organization and its nationwide network of affiliates strive to ensure the inclusion of persons with disabilities in every facet of society—from the Web to the workplace, from the classroom to the community. As one of the largest health charities in America, United Cerebral Palsy's mission is to advance the independence, productivity and full citizenship of people with disabilities through an affiliate network.

United Spinal Association

120-34 Queens Blvd., Ste. 320 Kew Gardens, NY 11415 Phone: 718-803-3782 Toll Free: 800-404-2898 Fax: 718-803-0414 Email: <u>info@unitedspinal.org</u> Website: <u>www.spinalcord.org</u>

United Spinal Association is dedicated to enhancing the quality of life of all people living with a spinal cord injury or disease. The organization's programs and services provide support and information to their loved ones, care providers and professionals. Each year, United Spinal helps thousands of wheelchair-users, veterans, and people with multiple sclerosis and other spinal cord disorders overcome the daily challenges of living with a disability.

<u>University of Florida Jacksonville CARD</u> – Center for Autism and Related

Disabilities 6271 St. Augustine Rd., Ste. 1 Jacksonville, FL 32217 Phone: 904-633-0760 Toll Free: 800-928-8476 Fax: 904-633-0751 Website: www.hscj.ufl.edu/pediatrics/autism Facebook: www.facebook.com/autismjacksonville

The mission of the Center is to provide support and assistance with the goal of optimizing the potential of people with autism and related disabilities. The Center offers home and school services, professional consultation, public awareness, parent group, sib shop, and social skills groups.

Vision Education and Rehabilitation Center

 Ion
 Website:
 www.fscj.edu/verc

Vision Education & Rehabilitation Center at Florida State College at Jacksonville provides training and education for individuals with blindness or low vision who reside in Baker, Clay, Duval, Nassau, and St. Johns counties. Students are referred through the State of Florida Division of Blind Services. Training areas include orientation & mobility, independent living skills, assistive technology, adjustment to blindness counseling, and job readiness training.

Wounded Warrior Project

4899 Belfort Rd., Ste. 300 Jacksonville, FL 32256 Phone: 904-296-7350 Fax: 904-296-7347 Website: www.woundedwarriorproject.org

The mission of the Wounded Warrior Project is to honor and empower wounded warriors. It strives to foster the most successful, welladjusted generation of wounded warriors in this nation's history. The purpose of the organization is to raise awareness and enlist the public's aid for the needs of injured service members.

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EDUCATION

Alden Road Exceptional Student Center **Broach School** Clarke Schools for Hearing and Speech DLC Nurse & Learn **Exceptional Student Education** Florida State College at Jacksonville -Disabled Student Services Florida School for the Deaf and the Blind Gallaudet University Huntington Learning Centers Jacksonville School for Autism Jacksonville University- Disability Support Services The Jericho School Laurent Clerc National Deaf Education Center League School of Greater Boston Mainspring Academy Mathnasium May Institute National Technical Institute for the Deaf North Florida School of Special Education PACE Center for Girls Jacksonville Step Up for Students U. S. Department of Education Assistive Technology Program University of North Florida-Disability Resource Center

Alden Road Exceptional Student Center

11780 Alden Rd. Jacksonville, FL 32246 **Phone:** 904-565-2722 **Website:** www.duvalschools.org/ar

It is the mission and commitment of Alden Road School, its families and the community to provide individualized instruction within a safe, respectful and positive learning environment that promotes self-determination, self-advocacy, selfesteem and skills for communication and lifelong learning.

Broach School

Central Office 41 Knight Boxx Rd. Orange Park, FL 32065 **Phone:** 904-637-0300 **Website:** <u>www.broachschool.com</u>

The Broach School models the one-room schoolhouse method of early American education. Each course is designed to take students from a point of weakness to a point of strength. Students are taught in small groups to ensure every student can proceed at his or her own pace without losing the value of a shared classroom experience. The Broach School has a hands-on, activelearning approach that includes field trips, speakers and special projects. Assignments are generally completed at school, eliminating parent frustration in supervising homework, although students are encouraged to read, study and complete unfinished work at home.

Clarke Schools for Hearing and Speech

9803 Old St. Augustine Rd., Ste. 7 Jacksonville, FL 32257 **Phone:** 904-479-6699 **Fax:** 904-880-9001 **Website:** <u>www.clarkeschools.org</u>

Clarke provides children who are deaf or hard of hearing with the listening, learning and spoken language skills they need to succeed. Clarke impacts the lives of children and adults through educational and early childhood programs, hearing services, mainstream services, research, curriculum development and the teachers and professionals trained by Clarke who take their special skills to all parts of the world.

DLC Nurse & Learn

4101 College St., #1 Jacksonville, FL 32205 **Phone**: 904-387-0370 **Fax**: 904-387-0156 **Email:** <u>info@dlcnl.org</u> **Website:** <u>www.dlcnl.org</u>

DLC Nurse & Learn is a special education school dedicated to meeting all the needs of special needs children in a Christian, loving atmosphere. The program is based upon the idea that children with handicaps are children first and their potential is there to be discovered. The organization strives to help each child reach this potential by providing normalized activities geared toward individual skill levels. DLC offers speech therapy, occupational therapy, physical therapy, and nursing care for mild medical problems. DLC is an inclusion program for children with and without handicaps and is starting VPK classes.

Exceptional Student Education

Duval County Public Schools 4037 Boulevard Center Dr. Jacksonville, FL 32207 Phone: 904-348-7800 Fax: 904-858-3612 Website: www.duvalschools.org/site/Default.aspx?P ageID=9318

Exceptional Student Education is committed to enhancing the quality of instructional services, educational opportunities and support for students with diverse needs, their families, and schools. In Duval County's public schools, all students are special. But some students have uncommon needs that must be addressed to help them succeed in school and in their lives beyond. That's why Exceptional Student Education exists. The ESE staff members are a team of specially trained dedicated educators. therapists and paraprofessionals who offer exceptional students services and resources they need to succeed. Students are served in a nurturing environment of respect and compassion. This comprehensive program accepts all eligible students from the most gifted to the most severely disabled. Students are served from birth to age 22.

<u>Florida State College at Jacksonville –</u> Disabled Student Services

101 W. State St., Room A-11119 Jacksonville, FL 32202 Phone: 904-633-8488 Fax: 904-633-8110 Website: www.fscj.edu/admissionsaid/services-for-students-with-disabilities

Florida State College at Jacksonville offers a wide range of educational support services to students with disabilities. All educational accommodations are provided through the Auxiliary Aids Program with the Office of Services for Students with Disabilities, Department of Student Success. The following services can be provided upon receipt of supporting documentation: note taker, tutor, reader, scribe, interpreter, testing accommodations, adaptive equipment/software, enlarged or Brailed instruction material, course substitution/CLAST waiver, and voter registration.

Florida School for the Deaf and the Blind

207 N San Marco Ave. St. Augustine, FL 32084 Phone: 904-827-2200 Email: <u>info@fsdb.k12.fl.us</u> Website: ww.fsdbk12.org

The Florida School for the Deaf and the Blind is the state's public school for eligible deaf/hard of hearing and blind/low vision preschool through 12th grade students. FSDB also offers a post-secondary program. There is no cost to families for eligible Florida residents. The School awards standard and special diplomas and prepares its graduates for a wide range of professional careers and trades. Each year, over 70% of the graduating class continues their education at colleges, universities and technical training centers.

Gallaudet University

800 Florida Ave., NE Washington, DC 20002 Phone: 202-651-5000 TTY: 202-651-5000 Website: www.gallaudet.edu

The mission of Gallaudet University is to serve as a comprehensive, multipurpose institution of higher education for deaf and hard of hearing students. In addition to its undergraduate and graduate academic programs, the University also offers national demonstration elementary and secondary education programs. The University extends its activities to a worldwide audience through a network of regional centers, international agreements, and public service and advocacy efforts. Gallaudet University is the only liberal arts university in the world designed exclusively for deaf and hard of hearing students. Communication among faculty, staff, and students, whether in or out of the classroom, is through the use of both sign language and written and spoken English.

Huntington Learning Centers

13170 Atlantic Blvd., Ste. 54 Jacksonville, FL 32225 **Phone:** 904-220-9000 **Website:** www.huntingtonhelps.com

Huntington's highly trained tutors work with students of all ages and abilities to improve their grades and build self-confidence, organizational skills, and good study habits. Whether your child is struggling academically or just wants to get ahead, Huntington can tailor a tutoring program that will achieve results. Huntington Learning Center can help unlock your child's potential and send struggles packing with individualized tutoring in a number of academic fundamentals or major subjects.

Jacksonville School for Autism

9000 Cypress Garden Dr. Jacksonville, FL 32256 **Phone:** 904-732-4343 **Fax:** 904-732-4344 **Website:** <u>www.jsakids.org</u>

Jacksonville School for Autism is dedicated to helping children with autism and their families by tapping into all available resources to provide "outside of the desk" thinking. With a focus on whole-child development and individualized programs that encourage both family and community involvement, JSA is able to nurture each child to reach his/her full potential. Not just a place for learning, JSA creates an environment where relationships grow and lives are changed.

<u>Jacksonville University – Disability</u> Support Services

2800 University Blvd. Jacksonville, FL 32211 Phone: 904-256-7787 Website: www.ju.edu/disabilityservices/index.php

A Student Life professional staff member is the university's coordinator for Disability Support Services. JU recognizes that some disabilities are primarily physical, while others are psychological or involve specific disabilities of the learning process. Available resources include: assistance with course scheduling, adjustments to full-time status requirements, coordination of services with other University departments such as Residential Life and Counseling Services, counseling in faculty/peer relations, guidance in lifestyle management and community agency referrals. Accommodations in the classroom may include: priority seating, change of classroom, tape recording of lectures, extra time for tests, alternative test formats, etc.

The Jericho School

1351 Sprinkle Dr. Jacksonville, FL. 32211 Phone: 904-744-5110 Fax: 904-744-3443 Email: jerichoschool@yahoo.com

The mission of The Jericho School is to provide comprehensive, individualized science-based education not otherwise available in the community. The Jericho School believes children with autism and other developmental delays deserve the opportunity to reach their full potential. The school's curriculum provides effective treatment and education programs to children and their families based on applied behavior analysis and verbal behavior.

Laurent Clerc National Deaf Education Center

800 Florida Ave. NE Washington, DC 20002 **Phone/TTY:** 202-651-5855 **VP:** 866-204-0504 **Website:** <u>www.my.gallaudet.edu</u>

The Laurent Clerc National Deaf Education Center at Gallaudet University provides information, training, and technical assistance for parents and professionals to meet the needs of children who are deaf or hard of hearing. The Center's mission is to improve the quality of education afforded to deaf and hard of hearing students from birth to age 21 throughout the United States.

League School of Greater Boston

300 Boston Providence Turnpike Walpole, MA 02032 Phone: 508-850-3900 Fax: 508-660-2442 Website: <u>www.leagueschool.org</u>

The League School of Greater Boston is a nonprofit private school with one overriding goal: to provide a nurturing educational environment where students with autism can build on their strengths. To achieve its farreaching mission, the school takes a comprehensive developmental approach, encompassing every aspect of a student's life: social, emotional, academic and behavioral.

Mainspring Academy

6867 Southpoint Dr. N Jacksonville, FL 32216 **Phone:** 904-503-0344 **Fax:** 904-503-0469 **Website:** <u>www.mainspringacademy.org</u> The mission of Mainspring Academy is to

The mission of Mainspring Academy is to serve as the premier, comprehensive learning and support center for students with exceptional and special needs in the Jacksonville area. Mainspring Academy believes that learning comes from experiencing. Students go on daily journeys to different environments, both inside and outside of the classroom. These journeys create opportunities that enhance academic and social learning and encourage life experience.

Mathnasium of Ortega

5907 Roosevelt Blvd. Jacksonville FL 32244 **Phone:** 904-250-0947 **Email:** <u>ortega@mathnasium.com</u> **Website:** <u>www.mathnasium.com/ortega</u>

Mathnasium helps children in grades 1 through 12, gifted and advanced, homeschool, FSA/EOC, ISEE, ACT/SAT, Mensa, and Math Remediation understand math by teaching the way that makes sense to them.

May Institute

Florida Office 175 Industrial Loop S Orange Park, FL 32073 **Phone:** 904-269-0773 **Fax:** 904-269-9667

Savannah, GA Office 5710 Ogeechee Rd., Ste. 200, #280 Savannah, GA 31405 **Phone:** 706-571-7771 ext. 100 **Fax:** 706-571-7765 **Website:** www.mayinstitute.org

May Institute is a nonprofit organization that provides educational, rehabilitative, and behavioral healthcare services to individuals with autism and other developmental disabilities, brain injury, mental illness, and other behavioral healthcare needs. The May Institute Home-Based Behavioral Services program provides intensive in-home behavior therapy, family support, and consultation to children and their families, private agencies, and both private and public schools throughout Georgia and Florida.

National Technical Institute for the Deaf

Rochester Institute of Technology 52 Lomb Memorial Dr. Rochester, NY 14623 **Phone:** 585-475-6400 **TTY:** 585-475-6400 **Fax:** 585-475-5978 **Website:** www.ntidweb.rit.edu

The National Technical Institute for the Deaf is the first and largest technological college in the world. NTID at RIT offers educational programs and access and support services to 1,100 students from around the world.

North Florida School of Special Education

223 Mill Creek Rd. Jacksonville, FL 32211 Phone: 904-724-8323 Fax: 904-724-8325 Website: www.northfloridaschool.org

The mission of North Florida School of Special Education is to improve the lives of students with mild to moderate intellectual disabilities through the achievement of academic, vocational, and social skills.

PACE Center for Girls Jacksonville

1 W Adams St., Ste. 301 Jacksonville, FL 32202 Phone: 904-421-8585 Fax: 904-421-8599 Website: www.pacecenter.org

The mission of PACE is to provide girls and young women an opportunity for a better future through education, counseling, training and advocacy. PACE values all girls and young women, believing each one deserves an opportunity to find her voice, achieve her potential and celebrate a life defined by responsibility, dignity, serenity and grace.

Step Up for Students Scholarships

4655 Salisbury Rd. Jacksonville, FL 32256 Phone: 877-735-7837 Fax: 904-592-6548 Website: www.stepupforstudents.org

Step Up for Students offers several scholarships, including the Personal Learning Scholarship Account that helps families personalize education plans for children with certain special needs, and the Florida Tax Credit Scholarship that provides low-income families with financial assistance toward private school tuition and fees or with transportation costs to attend a public school in another county. Children in foster care or out-of-home care, or who are homeless also may be eligible for either of these scholarships. Step Up for Students is a non-profit approved by the state to help administer both programs.

U.S. Department of Education Assistive Technology Program

400 Maryland Ave. SW Washington, DC 20202 **Toll Free:** 800-872-5327 **TTY:** 800-877-8339 **Website:** www2.ed.gov/policy/gen/guid/assistivetech. html

The U.S. Department of Education is the agency of the federal government that establishes policy for, administers, and coordinates most federal assistance to education. Its mission is to promote student achievement and preparation for global competitiveness by fostering educational excellence and ensuring equal access. It is dedicated to establishing policies on federal financial aid for education, and distributing as well as monitoring those funds, and to prohibiting discrimination and ensuring equal access to education.

University of North Florida-Disability Resource Center

University of North Florida 1 UNF Dr., Bldg. 57, Room 1500 Jacksonville, FL 32224 **Phone:** 904-620-2769 **TTY:** 904-620-2969 **Fax:** 904-620-3874 **Website:** www.unf.edu/drc

The Disability Resource Center acts as a liaison between students with disabilities and the collegiate community by providing academic support services necessary for the students' academic pursuits. In addition, the office assists in meeting university-related requests from the disabled community. The services provided by the DRC include notetakers, test proctoring, sign language interpreting, readers, scribes, and a variety of adaptive equipment. The services are free for the registered student. All services must be justified as necessary in documentation meeting UNF's guidelines.

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EMPLOYMENT

The Able Trust Association of People Supporting Employment CareerSource Council of State Administrators of Vocational Rehabilitation **Experience Works** Goodwill Industries of North Florida Inc. Helen Keller Services for the Blind Helen Keller Services for the Blind – Southeastern Region Job Accommodation Network Office of Disability Employment Policy Prestige Workforce Progressive Abilities Support Services SourceAmerica U.S Department of Labor U.S. Equal Employment Opportunity Commission Vocational Rehabilitation Division- Department of Education Vocational Rehabilitation- Northeast Florida

The Able Trust 3320 Thomasville Rd., Ste. 200 Tallahassee, FL 32308 Phone/TDD: 850-224-4493 Fax: 850-224-4496 Email: info@abletrust.org Website: www.abletrust.org

Also known as the Florida Governor's Alliance for the Employment of Citizens with Disabilities, The Able Trust is a 501(c)(3) public-private partnership foundation established by the Florida Legislature in 1990. Its mission is to be the leader in providing Floridians with disabilities fair employment opportunities through fundraising, grant programs, public awareness and education.

Association of People Supporting Employment

451 Hungerford Dr., Ste. 224 Rockville, MD 20850 **Phone:** 301-279-0060 **Fax:** 301-279-0075 **Website:** www.apse.org

The Association of People Supporting Employment is a national nonprofit membership organization. APSE is the only national organization with an exclusive focus on integrated employment and career advancement opportunities for individuals with disabilities. The organization's initiative, HR Connect, offers consultation services to help businesses reach out to and partner with one of the strongest labor and customer pools in the country: the disability community.

CareerSource

215 N Market St., Ste. 340 Jacksonville, FL 32202 Phone: 904-798-9229 Fax: 904-359-6756 Website: www.careersourcenortheastflorida.com

CareerSource is a Ticket to Work Employment Network. If you are a Social Security Disability beneficiary with a Ticket, CareerSource can help you access opportunities to obtain employment. vocational rehabilitation, and other support services from public and private providers, employers and other organizations. The disability specialists can help you find your way through all of the complex levels of programs and workplace accommodations guidance. CareerSource can also help access services and programs that impact the ability to gain, return to or retain employment. The CareerSource disability specialists also assist by giving assistance in the career center, including access to computers with assistive technology, connecting clients with agencies providing other resources, and providing opportunities to meet with employers who are committed to hiring people with disabilities.

Council of State Administrators of Vocational Rehabilitation

1 Research Ct., Ste. 450 Rockville, MD 20850 Phone: 301-519-8023 Email: thamrick@rehabnetwork.org Website: www.csavr.org

The Council is the only national organization whose sole purpose is to advocate for the Public Vocational Rehabilitation Program. The organization meets to communicate on issues within the field of rehabilitation. Much of the work of the Council is carried on through standing committees.

Experience Works

134 E Church St. Jacksonville, FL 32202 **Phone:** 904-353-2302

Ticket to Work is a free and voluntary program that can help Social Security beneficiaries with disabilities access meaningful employment and become financially independent. The Ticket program and Work Incentives allow individuals to keep their benefits while exploring employment, receive vocational rehabilitation services and gain work experience. Cash benefits and Medicaid or Medicare often continues throughout the transition to work, and there are protections in place to help individuals return to benefits, if they find they are unable to continue working due to disability. Individuals who receive Social Security benefits because of a disability and are age 18 through 64 probably already qualify for the program. Contact Experience Works to learn how they can help you return to work.

Goodwill Industries of North Florida

4527 Lenox Ave. Jacksonville, FL 32205 **Phone:** 904-384-1361 **Fax:** 904-384-0164 **Website:** <u>www.goodwilljax.org</u>

Goodwill Industries of North Florida is a nonprofit organization dedicated to assisting all individuals who face barriers to employment by providing innovative job training and placement services to help them obtain and maintain meaningful employment.

Helen Keller Services for the Blind

144 Middle Neck Rd. Sands Point, NY 11050 Phone: 516-94-8900 ext. 253 Email: <u>hkncinfo@hknc.org</u> Website: <u>www.helenkeller.org</u>

<u>Helen Keller Services for the Blind -</u> Region 4: Southeastern Region

P. O. Box 380 Concord, GA 30206 Phone: 516-393-7733 Email: janice.hanvey@hknc.org Website: www.helenkeller.org/hknc/southeasternregion

For over 110 years, Helen Keller Services for the Blind has been a pioneer in the field of blindness rehabilitation. The mission is to help individuals of all ages and degrees of blindness to live as independently as possible within their own communities. Basic rehabilitation services such as training in safe travel and daily-living skills are provided to approximately 2,000 citizens in the New York metropolitan area each year. In addition, HKSB annually screens close to 25,000 youngsters for eye disorders that will lead to permanent visual impairment if not detected and treated early in a child's life.

Job Accommodation Network

P. O. Box 6080 Morgantown, WV 26506-6080 **Phone:** 800-526-7234 **TTY:** 877-781-9403 **Website:** <u>www.askjan.org</u>

The Job Accommodation Network is the leading source of free, expert and confidential guidance on workplace accommodations and disability employment issues. Working toward practical solutions that benefit both employer and employee, JAN helps people with disabilities enhance their employability and shows employers how to capitalize on the value and talent that people with disabilities add to the workplace.

Office of Disability Employment Policy

200 Constitution Ave. NW Washington, DC 20210 **Phone:** 866-633-7365 **TTY:** 866-633-7365 **Website:** <u>www.dol.gov/odep</u>

The Office of Disability Employment Policy provides national leadership by developing and influencing disability employmentrelated policies and practices affecting an increase in the employment of people with disabilities.

Prestige Workforce

1225 W Beaver St. Jacksonville, FL 32204 **Phone:** 904-613-1691 **Email:** jada@prestigeworkforce.org **Website:** www.prestigeworkforce.org

Prestige Workforce provides professional job placement and career enhancement to individuals with developmental and intellectual disabilities through coordination with Vocational Rehabilitation.

Progressive Abilities Support Services

230 W Bay St., Suite C3 Savannah, GA 31401 Phone: 1-888-588-4818 Email: <u>info@progressiveabilities.org</u> Website: <u>www.progressiveabilities.org</u>

Progressive Abilities Support Services works with individuals with disabilities who have registered with their state's Vocational Rehabilitation program and are looking for a little bit of extra help obtaining employment. **Progressive Abilities Support Services** provides a one-on-one individualized supported employment program that includes pre-employment training, career consultation, placement assistance, on-thejob training and follow-along support, among other services. PASS also works with younger "transition" students who are often seeking their first job after high school. As part of this focus, PASS is working with local Vocational Rehabilitation offices to implement new training curriculums, training sites, and employment opportunities for this population, to aid in the transition process.

SourceAmerica

8401 Old Courthouse Rd. Vienna, VA 22182 **Toll Free:** 888-411-8424 **Fax:** 703-849-8916 **Website:** www.sourceamerica.org

Nearly 80% of Americans with significant disabilities can't find jobs. SourceAmerica's mission is to create employment opportunities and choices for this exceptional workforce so that they, too, can realize the American Dream.

U.S. Department of Labor

200 Constitution Ave. NW Washington, DC 20210 **Toll Free:** 866-487-2365 **TTY:** 866-487-2365 **Website:** <u>www.dol.gov</u>

The mission of the U.S. Department of Labor is to foster, promote, and develop the welfare of the wage earners, job seekers and retirees of the United States; improve working conditions; advance opportunities for profitable employment; and assure workrelated benefits and rights.

U.S. Equal Employment Opportunity Commission

EEOC Headquarters 131 M St. NE Washington, DC 20507 Phone: 202-663-4900 TTY: 202-663-7026 Inquiries: 800-669-4000 Fax: 202-653-6034 Email: info@eeoc.gov Website: www.eeoc.gov

The U.S. Equal Employment Opportunity Commission is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex, national origin, age, disability or genetic information. It is also illegal to discriminate against a person because the person complained about discrimination, filed a charge of discrimination, or participated in an employment discrimination investigation or lawsuit. Most employers with at least 15 employees are covered by EEOC laws (20 employees in age discrimination cases). Most labor unions and employment agencies are also covered. The laws apply to all types of work situations

Vocational Rehabilitation Division-Department of Education

Headquarters Office 4070 Esplanade Way Tallahassee, Florida 32399-7016 **Phone/TDD:** 850-245-3399 **Toll Free:** 800-451-4327 **Website:** www.rehabworks.org

The mission of the Vocational Rehabilitation Division is to provide services to eligible individuals with physical and/or mental impairments that will enable an individual to achieve an employment goal and/or enhance their independence. Vocational Rehabilitation is a federal-state program that works with people who have physical or mental disabilities to prepare for, gain or retain employment. VR is committed to helping people with disabilities find meaningful careers. In addition to the general customer employment program, VR has additional specific programs designed to help eligible people with disabilities become employed. Examples of VR services: medical and psychological assessment, vocational evaluation and planning, career counseling and guidance, training and education after high school, job-site assessment and accommodations, job placement, job coaching, on-the-job training, supported employment, assistive technology and devices, and time-limited medical and/or psychological treatment.

Vocational Rehabilitation - Northeast Florida

District 3 Program Office 7451 103rd St., Ste. 11 Jacksonville, FL 32210 Phone: 904-573-3910 Fax: 904-573-3931 Website: www.rehabworks.org

This service is available to assist individuals with disabilities in preparing for and obtaining employment. It provides for evaluation, consulting and guidance, physical and psychological restoration, training and job-seeking skills, equipment needed for a job, job placement and followup to assure satisfactory placement, and post-employment services.

2050 Art Museum Drive, Suite 101 Jacksonville, FL 32207 **Phone:** 904-348-2770 **TTY:** 904-349-2786 **Fax:** 904-384-2769

2255 Dunn Ave., Ste. 609 Jacksonville, FL 32218 **Phone:** 904- 696-5920 **Fax:** 904-696-5927

HEALTH

American Care

Argyle Dental Professionals

Behavior Management Consultants

Brooks Rehabilitation

Boulevard Comprehensive Care Center- Duval

Children's Medical Services

Community Hospice of Northeast Florida

Dental Care Genie

Duval County Health Department

Family Foundations

Gateway Community Services International

Genetic and Rare Diseases

Haven Hospice

International Center for the Disabled

Island Dolphin Care

Kailo Nutrition

Medicaid Program- Department of Children and Families

Mental Health Center of Jacksonville

Mental Health Resource Center, Inc.

National Organization for Rare Disorders, Inc.

Northwest Behavioral Health Service

OnSite Dermatology

Proactive Life Skills

River Point Behavioral Health

HEALTH Continued

River Region Human Services The PLAYERS Center for Child Health University of Florida Adult Psychiatry Outpatient Clinic University of Florida Spinal Cord Injury Program Veterans Administration Visiting Physicians Association Wheelers Medical Supply, LLC

American Care

1100Cesery Blvd. Jacksonville, FL 32211 Phone: 305-278-0200 Fax: 904-562-3384 Email: <u>latoniamaier@americancare.net</u> Website: www.americancare.com

American Care provides medical care and services for its members through a directly operated or contracted American Care Provider Network. American Care is dedicated to establishing and maintaining meaningful, successful, and long-term relationships with its members and providers.

Argyle Dental Professionals

6327-1 Argyle Forest Blvd. Jacksonville, FL 32244 **Phone:** 904-772-8898 **Email:** <u>argyledentall@aol.com</u> **Website:** <u>www.argyledental.com</u>

In addition to Argyle Dental Associates' general dentistry, they are a leader in sedation dental services and offer a large variety of other dental services. Argyle Dental Professionals has the Versatilt wheelchair lift and dental operatory. The operatory is outfitted for all phases of dentistry and is specially designed for IV sedation.

Behavior Management Consultants

6817 Southpoint Pkwy., Ste. 1501 Jacksonville, FL 32216 Phone: 904-619-8430 Fax: 904-619-6342 Email: <u>bmcjaxoffice@bmcsoutheast.com</u> Website: <u>www.bmcsoutheast.com</u>

BMC consultants provide thousands of consulting hours each year to public, private and charter schools throughout more than 15 school districts in North Florida and South Georgia. Whether working with individual students to better meet their academic and behavioral goals, or whole classrooms or schools serving children with challenging behaviors, BMC has demonstrated that behavior analysts are needed and effective in school settings.

Brooks Rehabilitation

3599 University Blvd. S Jacksonville, FL 32216 Phone: Hospital 904-858-7600 Toll Free: 800-487-7342 Fax: 904-858-7619 Website: www.brookshealth.org

The mission of Brooks Rehabilitation is to advance the health and well-being of persons requiring rehabilitation through superior outcomes, service, education and research. Programs include wellness programs, women's health, and sports injury treatment as well as post-discharge care for inpatients. Brooks offers a number of highly specialized treatment programs in outpatient centers located throughout Jacksonville and Florida. **Boulevard Comprehensive Care Center** and Center for Prevention Services Duval County Public Health Department

515 W 6th St. Jacksonville, FL 32206 **Phone:** 904-253-1250

This comprehensive care center offers stateof-the-art primary care with on-site lab, anonymous STD testing, nutritional assessment and counseling, case management, mental health counseling, substance abuse counseling, HIV education resource room, anonymous HIV counseling and testing, legal aid, clinical trials, and pharmacy and dentistry.

Children's Medical Services

910 N Jefferson St. Jacksonville, FL 32209 **Phone:** 904-360-7070 **Fax:** 904-798-4569 **Website:** <u>www.cms-kids.com</u>

Children's Medical Services provides a family-centered, coordinated managed system of care for children with special health care needs and to provide essential preventive, evaluative and early intervention services for children. Programs and services include: children's multi-disciplinary assessment team, medical foster care, cleft lip and palate program, hematology/oncology/sickle cell, Poison Control, early intervention program, regional perinatal intensive care center, cardiology, and pediatric AIDS and children's crisis center.

Community Hospice of Northeast Florida

4266 Sunbeam Rd. Jacksonville, FL 32257 Phone: 904-268-5200 Toll Free: 800-274-6614 Fax: 904-268-8453 Website: www.communityhospice.com

The mission of Community Hospice Northeast Florida is to provide quality, compassionate, cost-effective care for terminally ill patients and their families residing in the service area. Bereavement groups are also available.

Dental Care Genie

Email: <u>info@dentalcaregenie.com</u> Website: <u>www.dentalcaregenie.com/</u>

DentalCareGenie.com combines powerful search tools, expert tips and reliable consumer information to help those looking for dental insurance, dental services or oral care education. Use our search feature to locate providers of dental procedures like routine cleanings, fillings, denture fittings and more. The website has useful resources for finding the right dental insurance coverage, and also has oral health educational resources available for download.

Duval County Health Department

Main Office 900 University Blvd. N, Ste. 200 Jacksonville, FL 32211 **Phone:** 904-253-1000 **Website:** www.dchd.net

The mission of the Duval County Health Department is to promote, protect and improve the health of all people in Greater Jacksonville, Florida. The Department serves culturally diverse families and individuals of all ages in Duval County. The Department's fundamental responsibility is to serve the entire community and all populations, but particularly focuses on addressing health disparities in communities that have disproportionately higher rates of infant mortality, diabetes, heart disease and other issues.

Adult Health

Wesconnett Community Health Center 5150-9 Timuquana Rd. Jacksonville, FL 32210 **Phone:** 904-253-1120

Pediatrics

Beaches Family Health Center 2344 South 3rd St. Jacksonville Beach, FL 32250 **Phone:** 904-253-2555 **Fax:** 904-253-2418

Center for Women and Children Health Center 515 W 6th St. Jacksonville, FL32206 **Phone:** 904-253-1080 **Fax:** 904-253-1953 South Jacksonville: Community Health Center 3225 University Blvd. S #101 Jacksonville, FL 32216 **Phone:** 904-253-1220 **Fax:** 904-727-6548

Women's Health, Maternity & Family Planning

Immunizations: Immunization Center 5300 N Pearl St. Jacksonville, FL32208 **Phone:** 904- 253-1420

Communicable Disease

Boulevard Comprehensive Care Center (HIV/AIDS) Central Health Plaza 515 W 6th St. Jacksonville, FL 32206 **Phone:** 904-253-1080

The Center for Specialized Pulmonary Services (Tuberculosis Care) 515 W 6th St. Jacksonville, FL 32206 **Phone:** 904-253-1070

Dental

Dental Administration 5220 N Pearl St. Jacksonville, FL 32206 **Phone:** 904-253-1200

Central Dental Clinic at Jacksonville Central Health Plaza 515 W 6th St. Jacksonville, FL 32206 **Phone:** 904-253-1210 Royal Terrace Plaza Dental Center 1830 W 45th St. Jacksonville, FL 32209 **Phone:** 904-253-1783

South Jacksonville Dental Center 1722 University Blvd. S Jacksonville, FL 32216 **Phone:** 904-253-1240

Wesconnett Dental Clinic 5917 105th St. Jacksonville, FL 32244 **Phone:** 904-253-1680

Family Foundations

40 E Adams St., Ste. 320 Jacksonville, FL 32202 Phone: 904-396-4846 Fax: 904-398-6649 Website: www.familyfoundations.org

Family Counseling Services offers a range of services to meet your personal needs, from counseling to help you cope with problems in your marriage to financial planning to help you manage your debt. Counselors work with you to identify the sources of your difficulties, and then provide guidance and support as you develop powerful tools you can use for a lifetime. Services include: family and individual counseling; individual, couple & family counseling; counseling for personal, interpersonal & social adjustment; premarital & marital counseling; mental health services; domestic violence assessments; divorce prevention; Families & Schools Together (FAST); and employee assistance program services.

<u>Gateway Community Services</u> <u>International</u> 555 Stockton St. Jacksonville, FL 32204 Phone: 904-387-4661 Fax: 904-384-5753 Website: www.gatewaycommunity.com

Gateway reduces substance abuse and mental health problems by initiating a world-class prevention program, providing a highly effective continuum of care and improving care by: Increasing transitional housing, creating and identifying additional employment opportunities and increasing participation in support groups.

Genetic and Rare Diseases

P. O. Box 8126 Gaithersburg, MD 20898-8126 **Phone**: 888-205-2311 **Website:** <u>www.rarediseases.info.nih.gov</u>

GARD is within the Office of the Director of the National Institute of Health providing information on rare diseases, linking research investigators with research subjects and patients, coordinating rare diseases research, identifying research opportunities, and more.

Haven Hospice

4200 NW 90th Blvd. Gainesville, FL 32606 Phone: 352-379-6232 Toll Free: 800-727-1889 Fax: 352-379-6206 Website: www.havenhospice.org

Haven Hospice is your not-for-profit, community hospice organization providing comprehensive services. Haven is North Florida's expert in end-of-life and palliative care, receiving national recognition as a Circle of Life Award recipient from the American Hospital Association for its excellence and innovation. Haven has also been recognized as a Florida Pacesetter for its leadership in promoting advance directives. For more than 37 years Haven has had the honor and privilege to serve more than 78,000 patients and families in North Florida.

International Center for the Disabled

340 E 24th St. New York, NY 10010 Phone: 212-585-6020 TTY: 212-585-6060 Fax: 212-585-6262 Website: www.nycservice.org/organizations/791

International Center for the Disabled is a nonprofit outpatient rehabilitation center in New York City serving people of all ages with disabilities and other rehabilitative and developmental needs. Since its founding in 1917 as the first outpatient rehabilitation center in the country, ICD has pioneered new programs and services to help thousands of individuals achieve better health, greater independence, and more productive work, school, and family life.

Island Dolphin Care

150 Lorelane Pl. Key Largo, FL 33037 Phone: 305-451-5884 Fax: 305-453-5399 Website: www.islanddolphincare.org

Island Dolphin Care is a nonprofit organization providing dolphin-assisted therapy to critically ill, disabled and specialneeds children.

Kailo Nutrition

Phone: 904-588-2770 Email: <u>heather@kailonutrition.com</u> Website: <u>www.kailonutrition.com</u>

Kailo Nutrition combines traditional nutrition counseling, education and engaging culinary instruction to provide individuals with the confidence and know-how to make lifestyle choices which will improve health in a sustainable and meaningful way.

<u>Medicaid Program - Department of</u> <u>Children and Families</u>

5920 Arlington Expressway Jacksonville, FL 32211 **Phone:** 904-723-2000 Call the **ACCESS** office at 866-762-2237 **Website:** www.myflorida.com/accessflorida

Medicaid provides medical coverage to lowincome individuals and families. The state and federal government share the costs of the Medicaid program. Medicaid services in Florida are administered by the Agency for Health Care Administration.

Medicaid Program - Department of Children and Families continued

Clay County Clay County Service Center 1845 Town Center Blvd., Ste. 225 Orange Park, FL 32003 Fax: 904-723-2079

Duval County Southside Service Center 3740 Beach Blvd., Ste. 3720 Jacksonville, FL 32207 **Fax**: 904-723-2079

Gateway Service Center 5000-1 Norwood Ave. Jacksonville, FL 32208 **Fax:** 904-723-2079

Nassau County Nassau County Service Center 463688 State Road 200 Yulee, FL 32097 Fax: 904-548-9309

Mental Health Center of Jacksonville

3333 W 20th St. Jacksonville, FL 32254 **Phone:** 904-695-9145 **Fax:** 904-695-2465

The Mental Health Center of Jacksonville is affiliated with Mental Health Resource Center, Inc. See below.

Mental Health Resource Center, Inc.

11820 Beach Blvd. Jacksonville, FL 32246 **Phone:** 904-642-9100 **Fax:** 904-642-9108

The Mental Health Resource Center works to improve the quality of life of persons suffering from emotional distress, behavioral problems, mental illness and substance abuse disorders. This goal will be achieved through the provision of comprehensive services aimed at assessment, intervention, treatment, rehabilitation, education and advocacy. Services will be delivered in the most appropriate, least restrictive setting and in the most cost-effective manner utilizing caring, professional staff.

National Organization for Rare Disorders, Inc.

55 Kenosia Ave. Danbury, CT 06810 Phone: 203-744-0100 TTY: 203-797-9590 Toll Free: 800-999-6673 Fax: 203-798-2291 Website: www.rarediseases.org

The National Organization for Rare Disorders is a unique federation of voluntary health organizations dedicated to helping people with rare "orphan" diseases and assisting the organizations that serve them. NORD is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and service.

Northwest Behavioral Health Services

2400 Edgewood Ave. Jacksonville, FL 32254 Phone: 904-781-0600 Children's Program, 904-781-7797 Admin/Adult Program Fax: 904-781-0016 Website: www.nwbh.org

The mission of Northwest Behavioral Health Services is to enhance the quality of life for children, adults and their families who are experiencing mental health problems, social maladjustment, and other at-risk behaviors. Outpatient services include: biopsychosocial assessments, psychiatric services, individual, family and group therapy, intensive therapeutic on-site services, adult day treatment and rehabilitation counseling, substance abuse prevention, counseling, intervention and aftercare services, HIV/AIDS testing and counseling and crisis intervention. A variety of community support services are also available.

OnSite Dermatology

902 Clint Moore Rd., Ste. 227 Boca Raton, FL 33487 Phone: 704-965-2332 (local) Toll Free: 877-345-5300 (regional) Fax: 561-989-3665 Website: www.onsitederm.com

OnSite Dermatology is a mobile dermatology provider for seniors and disabled living in independent retirement, assisted, and skilled nursing communities (appointments can be made if you do not live at the facility). Onsite Dermatology provides access to care for residents that may have been unable to leave their community or those that just want the convenience of regular services on-site.

Proactive Life Skills

13121 Atlantic Blvd., Ste. 200 Jacksonville, FL 32225 **Phone:** 904-228-8358 **Website:** <u>www.proactivelifeskills.org</u>

Proactive Life Skills provides learning support, social skills classes and teacher and parent training for increasing academic access and engagement among the school, community, home and social lives of clients. PLS specializes in social and communication interventions for individuals with neurodevelopmental, anxiety, and impulse-control disorders to promote inclusion and boost independent potential.

River Point Behavioral Health

6300 Beach Blvd. Jacksonville, FL 32216 **Phone:** 904-724-9202 **Website:** www.riverpointbehavioral.com

River Point Behavioral Health is a 93-bed treatment facility located in Jacksonville that specializes in quality behavioral health, substance abuse and dual diagnosis services. The treatment center offers a full continuum of care through an integrated system of inpatient, rehabilitation, partial hospitalization and intensive outpatient programs.

River Region Human Services

3901 Carmichael Ave. Jacksonville, FL 32207 **Phone:** 904-899-6300 **Website:** www.rrhs.org

The mission of River Region Human Services is to improve the quality of life for individuals and families of Northeast Florida affected by substance abuse, mental illness, homelessness, HIV/AIDS and other communicable illness through outreach, prevention, intervention, treatment and housing services.

The PLAYERS Center for Child Health

3563 Philips Hwy. Building E, Ste. 502 Jacksonville, FL 32207 Phone: 904-202-9355 Email: <u>THEPLAYERSCenter@bmcjax.com</u> Website: www.wolfsonchildrens.org/programsservices/programs/Pages/default.aspx

THE PLAYERS Center for Child Health was founded in 2011 to improve the health, wellness and quality of life of the families living within the communities the Center serves. The Center also represents the interests of medically underserved children at the local, state and national government levels.

<u>University of Florida, Adult Psychiatry</u> <u>Outpatient Clinic</u>

653 W 8th St. Jacksonville, FL 32209 **Phone:** 904-383-1038 **Fax:** 904-244-4486

Your primary care physician that has been assigned to you during the evaluation process must refer you to psychiatry. Then contact the clinic for an appointment. Individual psychotherapy, p ain management therapy, and medication management are available.

<u>University of Florida, Spinal Cord Injury</u> <u>Program</u>

580 W 8th St., Tower 2, 8th Floor Jacksonville, FL 32209 **Phone:** 904-244-4427 **Fax:** 904-244-4916 **Website:** www.ufhealthjax.org

The spinal cord injury team excels in the care of the spinal cord-injured patient, teaching the patient and family how to meet the physical and emotional challenges affecting the family while the patient works toward regaining physical independence.

Veterans Administration

3728 Philips Hwy., Ste. 31 Jacksonville, FL 32207 Phone: 904-399-8351 Fax: 904-399-8355 Website: www.va.gov

The Jacksonville OPC provides a broad range of general and specialized medical, dental, surgical, psychiatric, nursing and ancillary services. Types of patients served: Acute and chronically ill eligible veterans.

Visiting Physicians Association

4348 Southpoint Blvd., Ste. 100 Jacksonville, FL 32216 **Phone:** 904-281-1915 **Fax:** 904-281-1119 **Website:** www.visitingphysicians.com

Visiting Physicians Association is revitalizing the tradition of house calls. Utilizing the advances of modern medicine and technology. VPA brings the doctor's office right to the comfort and privacy of the patient's home.

Wheelers Medical Supply, LLC

14603 Beach Blvd., Ste. 750-B Jacksonville, FL 32250 Phone: 904-992-8186 Toll Free: 844-992-8186 Website: www.wheelersmedicalsupply.com

Wheeler's Medical Supply is both a small business and a disability-owned enterprise. As a paraplegic, the owner knows firsthand the difference a truly knowledgeable vendor makes when purchasing and using medical supplies. Wheeler's specializes in urological supplies with a focus on eliminating urinary tract infections for clients. Wheeler's is often consulted by physicians and nurses to provide suggestions regarding appropriate equipment. The owner's knowledge base and personal experience allows Wheeler's to provide the best possible care for patients.

HOUSING

Ability Housing Cathedral Residences Fannie Mae Southeastern Regional Office Florida Housing Coalition - Tallahassee Office Habijax Jacksonville Housing Authority Kaelin Support Services Inc. L'Arche Harbor House Liberty Center Supportive Housing Coalition Supportive Housing Coalition

Ability Housing

3790 Beach Blvd. Jacksonville, FL 32207 Phone: 904-359-9650 Fax: 904-359-9653 Website: www.abilityhousing.org

The mission of Ability Housing is to provide quality affordable community-based housing with an emphasis on adults with disabilities. Ability Housing is a unique nonprofit dedicated to meeting the housing needs of adults with disabilities wishing to live within the community as independent adults. Ability Housing does not limit its housing opportunities to adults with disabilities. Due to the need for affordable housing throughout the community, Ability Housing provides quality housing affordable to a variety of households throughout Northeast Florida.

Cathedral Residences

601 N Newnan St. Jacksonville, FL 32202 **Phone:** 904-798-5360 **Fax:** 904-798-9470

Cathedral Residences is a 16-unit apartment building offering wheelchair accessibility, for adults ages 18 and up. Rental rates are based on the income of the individual and subsidized by the U.S. Department of Housing and Urban Development. Each apartment is equipped with an emergency call system to a 24-hour staffed reception desk in nearby Cathedral Towers. Cafeteriastyle dining is available in Cathedral Towers offering two meals daily at reasonable rates. The convenience of the downtown location places you close to interesting cultural and entertainment activities. Whether you drive or rely on public transportation, the locale is ideal.

Fannie Mae Southeastern Regional Office

1075 Peachtree St. NE, Ste. 1600 Atlanta, GA 30309 **Toll Free:** 800-232-6643 **Website:** www.fanniemae.com/portal/index.html

The mission of Fannie Mae is to help more families achieve the American Dream of homeownership by providing financial products and services that make it possible for low-, moderate-, and middle-income families to buy homes of their own. Since Fannie Mae began in 1968, the organization has helped more than 63 million families achieve homeownership. Fannie Mae provides specialized residential living for individuals who are multi-sensory impaired. Support, advocacy and referral information is available where appropriate.

Florida Housing Coalition

1367 E Lafayette St., Ste. C Tallahassee, FL 32301 **Phone:** 850-878-4219 **Fax:** 850-942-6312 **Email:** info@flhousing.org

The Florida Housing Coalition, Inc. is a nonprofit, statewide membership organization whose mission is to act as a catalyst to bring together housing advocates and resources so that all Floridians have a quality, affordable home and suitable living conditions. The Coalition provides professional consultation services through training and technical assistance on affordable housing and related issues; supports community-based partnerships in leveraging resources; and advocates for policies, programs and use of resources that maximize availability and improves the quality of affordable housing in Florida.

<u>Habijax</u>

2404 Hubbard St. Jacksonville, FL 32206 Phone: 904-798-4529 Toll Free: 877-237-1295 Fax: 904-798-2728 Email: info@habijax.org Website: www.habijax.com

The mission of Habijax (Habitat for Humanity of Jacksonville, Inc.) is to eliminate poverty and substandard housing conditions in Duval County by working in cooperation with people in need, without regard to race or religion, to create a better habitat in which to live and work.

Jacksonville Housing Authority

1300Broad St. Jacksonville, FL 32202 Phone: 904-630-3810 TTY: 904-630-3894 Fax: 904-630-3818 Website: www.jaxha.org

Jacksonville Housing Authority provides low-income housing to persons who meet the income requirements. There is no discrimination against people with disabilities. Eligibility for HUD housing is based on Federal requirements. These requirements are primarily related to income. Each applicant is evaluated to see if these requirements are met. There is no fee for assistance with application, or for income determination. Once in HUD housing, tenant contributes to his or her monthly rent.

Kaelin Support Services, Inc.

2916 Plum Orchard Dr. Orange Park, FL 32073 **Phone:** 904-422-3303 **Fax:** 904-374-1639

Kaelin Support Services provides the following services to individuals with developmental disabilities who are on the med-waiver program through the Agency for Persons with Disabilities: personal care, respite, companion, in-home and live-in home services. Services are provided in Duval or Clay County.

L'Arche Harbor House

700 Arlington Rd. Jacksonville, FL 32211 Phone: 904-721-5992 Fax: 904-721-7143 Website: www.larchejacksonville.org

The mission of L'Arche Harbor House is to provide residential housing and day programming for developmentally disabled adults in the Jacksonville community. It strives to establish family units through which residents are helped to reach their maximum potential.

Liberty Center

909 North Liberty St. Jacksonville, FL 32206 **Phone**: 904-353-1698 **Fax:** 904-353-0566

Liberty Centers 1 & 2 provide single-room occupancy for single men (18 and older) who meet application requirements. Liberty Center 3 provides single-room occupancy for single women (18 and older) who meet the application requirements. Applicants must first go to Jacksonville Housing Authority at 1300 Broad St., 2nd floor to qualify. Units are accessible for persons with disabilities.

Supportive Housing Coalition

1367 E Lafayette St. Ste. C Tallahassee, FL 32301 **Phone:** 850-878-4219 **Email:** <u>admin@flshc.net</u> **Website:** <u>www.fshc.org/wp2</u>

The Florida Supportive Housing Coalition is a statewide organization dedicated to fostering the development of housing for various special-needs populations, including: the elderly, certain veterans returning from service abroad, young people aging out of the foster care system, persons with a disability, those at risk or suffering from homelessness, ex-offenders, and others.

U.S. Department of Housing and Urban Development

451 7th St. Washington, DC 20411 Phone: 202-708-1420 TTY: 202-708-1455 Website: www.hud.gov

The Fair Housing Act, which is Title VIII of the Civil Rights Act of 1968 as amended, prohibits discrimination in the sale, rental, and financing of dwellings, and in other housing-related transactions, based on race, color, national origin, religion, sex, familial status, and disability.

INFORMATION/REFERRAL

Agency for Persons with Disabilities The Arc Jacksonville Architectural & Transportation Barriers Compliance Board Birth Injury Justice Center Center for Independent Living **Changing Homelessness** Christopher & Dana Reeve Paralysis Resource Center **Clear Captions** Deaf Consumer Program/Sign Language Interpreter Services Delores Barr Weaver Policy Center - See the Girl **Disability Information** Disabled Services Division, City of Jacksonville Easter Seals National Headquarters Easter Seals Society Florida **Empowering Caregivers Exceptional Family Member Program** Family Care Council Hope Haven Independent Living Research Utilization **Internal Revenue Services** Mental Health America Military Affairs and Veterans Department National Clearinghouse of Rehabilitation Training Materials National Health Information Center National Rehabilitation Information Center

INFORMATION/REFERRAL Continued

Rehabilitation International Southeast ADA Center TASH U.S. Department of Health and Human Services U.S. Department of Justice United Parents Syndicate on Disabilities United Way of Northeast Florida World Institute on Disability

Agency for Persons with Disabilities

4030 Esplanade Way Tallahassee, FL 32399 **Phone:** 850-488-4257 **Toll Free:** 866-273-2273 **Email:** <u>APDinfo@apd.state.fl.us</u> **Website:** <u>www.apd.myflorida.com</u>

The Agency supports persons with developmental disabilities in living, learning and working in their community. The Agency's goal is to ensure the well-being and safety of the people it serves, and maximizes self-sufficiency through the programs provided. The Agency's goals include: reduce the waitlist for services by implementing the Family & Supported Living Waiver expansion; increase the number of people employed in integrated settings; increase the independence of people receiving services through expansion of the Consumer Directed Care program: reduce reliance on large institutions as service settings; improve consumer outcomes and service quality; and implement core competency training for all persons providing direct care.

The Arc - Jacksonville

1050 N Davis St. Jacksonville, FL 32209 Phone: 904-355-0155 Fax: 904-358-3800 Website: www.arcjacksonville.org

The mission of The Arc is to provide advocacy, support and knowledge so that individuals with developmental disabilities have full access to the community and have the opportunity to live enriched lives. The Arc program provides individual assistance, information, referral, to individuals with disabilities, their families and circles of support throughout the lifespan. The program also maintains a resource library.

Architectural & Transportation Barriers Compliance Board

 1331 F St. NW, Ste. 1000

 Washington, DC 20004-1111

 Phone: 202-272-0080

 TTY: 800-993-2822

 Toll Free: 800-872-2253

 Fax: 202-272-0081

 Website: www.access-board.gov

The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles. telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities. The Board is structured to function as a coordinating body among Federal agencies and to directly represent the public, particularly people with disabilities.

Birth Injury Justice Center

1330 Boylston St., Ste. 400 Chestnut Hill, MA 02467 **Phone:** 815-219-5632 **Website:** www.childbirthinjuries.com/resources

The Birth Injury Justice Center is an online resource center for anyone who has been affected by birth injuries, brain injuries, cerebral palsy, Erb's palsy, or other disabilities. The organization was created to provide answers and guidance to help families and children get all the assistance they need to help improve their overall quality of life.

Changing Homelessness

660 Park St. Jacksonville, FL 32204 **Contact:** Anthony Wilson **Phone:** 904-354-1100 ext. 305 **Fax:** 904-361-3346 **Website:** www.changinghomelessness.org

This organization was formed in 1978 by a group of concerned and engaged social service agencies and religious leaders, Incorporated in 2000 under the name Emergency Services and Homeless Coalition of Jacksonville as a 501(c)(3) organization and lead agency for services in support of ending homelessness in Duval, Nassau and Clay counties, it is now officially known as Changing Homelessness. The organization's mission is to guide the community effort to prevent and end homelessness by providing leadership, advocacy, support, standards and funding.

Christopher & Dana Reeve Paralysis Resource Center

636 Morris Turnpike, Ste. 3A Short Hills, NJ 07078 **Phone:** 800-225-0292 **Website:** <u>www.christopherreeve.org</u>

The Christopher and Dana Reeve Paralysis Resource Center, a program of the Christopher Reeve Paralysis Foundation, was created in 2002 to provide a comprehensive, national source of information for people living with paralysis and their caregivers to promote health, foster involvement in the community, and improve quality of life. <u>Clear Captions</u> Phone: 90-568-4562 Email: <u>anas.benjelloun@clearcaptions.com</u> Website: <u>www.clearcaptions.com</u>

Clear Captions provides text of phone conversations for people with hearing loss. Certified as a caption telephone provider by the Federal Communications Commission, Clear Captions offers an innovative suite of communication services on a variety of platforms, including personal computers, mobile devices and home phones.

Deaf Consumer Program and Sign Language Interpreter Services

Center for Independent Living 2709 Art Museum Dr. Jacksonville, FL 32207 Phone: 904-399-8484 TTY: 904-398-6322 Fax: 904-399-0448 Website: www.ciljacksonville.org

In an effort to maintain the availability of effective communication for the Deaf and Hard of Hearing as determined in the ADA law, the CIL Jacksonville has an interpreter service available. In addition, the CIL has the Deaf program that provides information and referral, advocacy, peer mentoring, and independent living skills.

<u>Delores Barr Weaver Policy Center – See</u> <u>the Girl</u>

40 E Adams St., Ste. 130 Jacksonville, FL 32202 **Phone:** 904-598-0901 **Website:** www.seethegirl.org

The Center engages communities, organizations and individuals through quality research, community organizing, advocacy, training and model programming to advance rights of girls and young women, especially those in the justice system.

<u>Disability Information</u> Website: www.dol.gov/odep/topics/disability.htm

Disability.gov is a comprehensive online resource designed to provide people with disabilities with the information they need to know quickly and easily. With just a few clicks, the site provides access to disabilityrelated information and programs available across the government on numerous subjects, including civil rights, community life, education, employment, housing, health, income support, technology and transportation.

Disabled Services Division, City of Jacksonville

 117 W Duval St., Ste. 205

 Jacksonville, FL 32202

 Phone: 904-255-5466

 TTY: 904-2555475

 Fax: 904-255-5474

 Email: disabledservices@coj.net

 Website: www.jaxada.com

The Disabled Services Division strives to improve the quality of life for people with disabilities by working to eliminate barriers people with disabilities may face. To read more about the Disabled Services Division, see the article on page 4.

Easter Seals Society - National Headquarters

 141 W Jackson Blvd., 1400A

 Chicago, L 60604

 Phone: 12-726-6200

 TDD: 12-726-4258

 Toll-free: 800-221-6827

 Fax 312-726-1494

 Website: www.easterseals.com

Easter Seals assists more than one million children and adults with disabilities and their families annually through a nationwide network of more than 450 service sites. Each center provides top-quality, family-focused and innovative services tailored to meet the specific needs of the particular community it serves. Primary Easter Seals services include: medical rehabilitation, early intervention, physical therapy, occupational therapy, speech & hearing therapy, job training & employment, child care, adult day services, and camping & recreation.

Easter Seals Florida

520 N Semoran Blvd., Ste. 280 Orlando, FL 32807 **Phone:** 407-306-9766 **Website:** <u>www.easterseals.com/florida</u>

Easter Seals provides exceptional services to ensure that all people with disabilities or special needs and their families have equal opportunities to live, learn, work and play in their communities.

Empowering Caregivers

Email: <u>info@care-givers.com</u> Website: <u>www.care-givers.com</u>

Empowering Caregivers provides assistance, education, support, referrals and respite volunteers for informal family caregivers, as well as promotes public awareness about the realities of caregiving. Services include: support groups; seminars and workshops; info and referrals; educational materials and publications; professionals for counseling; respite care resources; and more.

Exceptional Family Member Program

Naval Hospital Jacksonville 2080 Child St. Jacksonville, FL 32214 **Phone:** 904-542-7300 Fax: 904-542-9171 Website: www.public.navy.mil/bupersnpc/support/efm/Pages/default.aspx The Navy's Exceptional Family Member Program is designed to assist sailors with the special needs of their Exceptional Family Members at new duty locations. Assistance is emphasized in the assignment process, but also includes family support from Fleet and Family Service Centers. Download DD Form 2792, Exceptional Family Member Medical Summary or click DD Form 2792, Special Education/Early Intervention Summary for school-age children.

Family Care Council

The Arc Jacksonville 1050 N Davis St. Jacksonville, FL32209 **Phone:** 904-355-0155

The mission of the Family Care Council Florida is to advocate, educate, and empower individuals with developmental disabilities and their families, partnering with the Agency for Persons with Disabilities to bring quality services to individuals for dignity and choice.

Hope Haven

4600 Beach Blvd. Jacksonville, FL 32207 **Phone**: 904-346-5100 **Fax:** 904-346-5111 **Website:** <u>www.hope-haven.org</u>

Hope Haven's mission is to ensure that children and families realize their full potential by providing specialized services and individualized educational opportunities. Programs include: after-school programs for children with disabilities: attention- deficit disorder clinic; autism services; psychological-educational evaluations; speech and language; counseling services; educational services; tutoring; summer programs; children first in divorce; Down syndrome center; resource library; adaptive toy lending library; Access to Success for Adults with Disabilities; Florida Alliance for Assistive Services and Technology; and a workplace accommodation demonstration center.

Independent Living Research Utilization

2323 Shepherd Dr., #1000 Houston, TX 77019 Phone: 713-520-0232 TTY: 713-520-0232 Fax: 713-520-5785 Website: www.ilru.org

The Independent Living Research Utilization program is a national center for information, training, research and technical assistance in independent living. Its goal is to expand the body of knowledge in independent living and to improve utilization of results of research programs and demonstration projects in this field. It is a program of the Institute for Rehabilitation and Research, a nationally recognized medical rehabilitation facility for persons with disabilities.

Center for Independent Living

2709 Art Museum Dr. Jacksonville, FL 32207 Phone: 904-399-8484 TTY: 904-398-6322 Fax: 904-396-0859 Website: www.ciljacksonville.org

The Center for Independent Living Jacksonville has been serving people with disabilities for over 20 years. CIL Jacksonville is a consumer-driven, community- based, non-residential, 501 (c) (3) private nonprofit organization. CIL Jacksonville serves as a resource agency serving people with disabilities in 7 counties throughout Northeast Florida, including: Duval, Baker, Clay, Nassau, Flagler, St. Johns, and Volusia. CIL Jacksonville provides services through partnerships with Vocational Rehabilitation, Department of Education, The Able Trust, Brain and Spinal Injury Program, and Social Security Administration. CIL Jacksonville is an established community resource operated by people with disabilities with a strong record of responding to the needs of people with disabilities. Services include: independent living advocacy; information and referral; peer counseling; career development office; benefits planning assistance and outreach; Career Choice; Youth Career Choice; job placement; and computer t raining. Other programs include: Temporary Loan Closet; sign language interpreting service; deaf consumer program; and victim advocate for the deaf program.

Internal Revenue Service

77 K St. NE Washington, DC 20002 **Phone:** 22-803-9000 **Website** <u>www.irs.gov</u>

Florida-Jacksonville Office 400 W Bay St. Jacksonville, FL 32202 **Phone:** 904-665-1040

General information regarding the IRS.

Mental Health America

5000 Montgomery St.., 820 Alexandria, VA 22314 Phone: 703-684-7722 TTY: 800-433-5959 Toll Free: 800-969-6642 Fax: 703-684-5968 Website: www.mhanational.org

MHA has an active information center which can refer callers to one of 600 affiliate centers across the country. It also has fact sheets about various types of mental illness and mental health, such as schizophrenia, depression, adolescent suicide prevention, stress and tension.

Military Affairs and Veterans Department- City of Jacksonville

117 W Duval St., Ste. 175 Jacksonville, FL 32202 **Phone**: 904-255-5550 **Website:** <u>www.coj.net</u>

The mission of the Military Affairs and Veterans Department is to make Jacksonville the best host city in the nation through unparalleled service to the military community and events which honor the patriotic legacy of those who serve, or have served. The MAV Services Division is a fully integrated, multifaceted resource center that offers today's veterans, their families, and the community three major communitybased service components: veterans' entitlement services for eligible veterans and their families; employment and social service case management services for qualifying veterans and their families.; public relations and marketing services designed to bring veterans, their issues, and the community closer together through awareness, outreach, veteran-related special events and development and maintenance of community partnerships.

National Clearinghouse of Rehabilitation Training Materials

103 W Broad St., Ste. 400 Falls Church, VA 22046 **Email: <u>NCRTM@neweditions.net</u>**

The National Clearinghouse of Rehabilitation Training Materials is the Rehabilitation Services Administration's central repository for training resources in vocational rehabilitation. The NRCTM offers the vocational rehabilitation and education communities, grantees, researchers, trainers, and practitioners the opportunity to gain visibility for their work, while contributing new knowledge to their specific fields.

National Health Information Center

Office of Disease Prevention and Health Promotion 1101 Wootton Pkwy., Ste. LL100 Rockville, MD 20852 Email: <u>nhic@hhs.gov</u> Website: <u>www.health.gov/nhic</u>

The National Health Information Center is a health information referral service sponsored by the Office of Disease Prevention and Health Promotion. NHIC puts health professionals and consumers who have health questions in touch with those organizations that are best able to provide answers. Using a database that contains descriptions of health-related organizations, NHIC staff refers people to the most appropriate resource. Spanish language information specialists are available. NHIC also produces three annual health information directories: Federal Health Information Centers and Clearinghouses, National Health Observances, and toll-free Numbers for Health Information.

National Rehabilitation Information Center

8400 Corporate Dr., Ste. 500 Landover, MD 20785 **Phone:** 800-346-2742 **TTY:** 301-459-5984 **Fax:** 301-459-4263 **Website:** www.naric.com

The National Rehabilitation Information Center has collects and disseminates the results of federally funded research projects. NARIC's literature collection, which also includes commercially published books, journal articles, and audiovisuals, averages around 200 new documents per month. The organization serves anyone, professional or lay person, who is interested in disability and rehabilitation, including consumers, family members, health professionals, educators, researchers, students, librarians, and more.

Rehabilitation International

866 United Nations Plaza, Office 422 New York, NY 10017 Phone: 212-420-1500 Fax: 212 505-0871 Website: www.riglobal.org

Rehabilitation International is a worldwide network of people with disabilities, service providers and government agencies working together to improve the quality of life for disabled people and their families.

Southeast ADA Center

1419 Mayson St. NE Atlanta, GA 30324 Phone: 404-541-9001 TTY: 800-949-4232 Toll Free: 800-949-4232 Fax: 404-385-0641 Email: adasoutheast@law.syr.edu Website: www.adasoutheast.org

The National Institute on Disability and Rehabilitation Research has established ten regional centers to provide information, training, and technical assistance to employers, people with disabilities, and other entities with responsibilities under the ADA. The centers act as a "one-stop" central, comprehensive resource on ADA issues in employment, public services, public accommodations, and communications. Each center works closely with a variety of professional networks to provide ADA information and assistance.

<u>TASH</u>

1101 15th St. NW, Ste. 1212 Washington, DC 20005 Phone: 202-467-5730 Email: ino@tash.org Website: www.tash.org

TASH is an international association of people with disabilities, their family members, other advocates, and professionals fighting for a society in which inclusion of all people in all aspects of society are the norm. TASH is an organization of members concerned with human dignity, civil rights, education, and independence for all individuals with disabilities. Since its inception over 25 years ago, TASH has gained international acclaim for its uncompromising stand against separatism, stigmatization, abuse and neglect. TASH actively promotes the full inclusion and participation of persons with disabilities in all aspects of life.

<u>U. S. Department of Health and Human</u> Services

200 Independence Ave. SW Washington, DC 20201-0001 Phone: 202-690-6162 Toll Free: 877-696-6775 Website: www.hhs.gov

HHS administers more than 100 programs across its operating divisions. HHS programs protect the health of all Americans and provide essential human services, especially for those who are least able to help themselves.

U.S. Department of Justice

950 Pennsylvania Ave. NW Civil Rights Division Disability Rights Section – NYA Washington, DC 20530 Phone: 202-307-0663 TTY: 800-514-0383 Toll Free: 800-514-0301 Fax: 202-307-1197 Website: www.ada.gov

For information and technical assistance regarding Title II & Title III of The Americans with Disabilities Act (ADA).

United Parents Syndicate on Disabilities

8355 Cherokee Blvd., Ste. 100 Douglasville, GA 30131 Phone: 770-577-7771 Fax: 770-577-7774 Email: united_parent@peppinc.org

The United Parents Syndicate on Disabilities is a national program of Parents Educating Parents and professionals Inc., a nonprofit corporation dedicated to improving life for families of children, youth and adults with special needs. PEPP, Inc. provides the most up-to- date resources and information concerning all community, educational and government events.

United Way of Northeast Florida

Jessie Ball DuPont Center 40 E Adams St. Jacksonville, FL 32207 **Phone:** 211 or 904-632-0600 **Fax:** 904-390-3251 **Website:** www.nefl211.org

The United Way links people in need with community services and provides information, referrals to Health and Human Services. It also provides crisis and suicide intervention. The United Way of Northeast Florida serves Baker, Clay, Duval, Nassau and St. Johns counties.

World Institute on Disability

3075 Adeline St., Ste. 155 Berkeley, CA 94703 Phone: 510-225-6400 TTY: 510-225-0478 Fax: 510-225-0477 Email: wid@wid.org Website: www.wid.org

The World Institute on Disability is a nonprofit research, public policy and advocacy center dedicated to promoting independence and societal inclusion of people with disabilities. WID has earned a reputation for high-quality research and public education on a wide range of issues. The Board of Directors and staff, over half of whom are people with disabilities, are respected national leaders in the disability field as well as in industry, government and social services. As a result, WID is able to bring a diverse disability perspective to the policy arena.

RECREATION

Amelia Anchors Aweigh Charters American Wheelchair Bowling Association Baptist Association for Special Children and Adults Bethesda Park **Brooks Adaptive Sports** Challenge Program Challenger Baseball **Exceptional Vacations LLC** First Coast YMCA Florida Disabled Outdoors Association Heroes on the Water, Northeast Florida Chapter Horse Sense and Sensitivity Island Dolphin Care Kid's Gym Mark Wellman, Extreme Athlete & Motivational Speaker Miracle League Jacksonville National Center on Accessibility National Park Service **Rish Recreational Park** Search Beyond Adventures Smithsonian Institution-Visitors with Disabilities Special Olympics Florida – Duval County Tai Chi for Health and Wellness **Tranquil Adventures**

RECREATION

Amelia Anchors Aweigh Charters

P.O. Box 16655 Fernandina Beach, FL 32035 Phone: 904-277-2086 Fax: 904-321-2862 Website: www.anchorsaweighcharters.com

Anchors Aweigh Charters, Inc. is a nonprofit 501 (c)(3) organization based in Fernandina Beach that provides no-cost fishing charters to those with permanent disabilities as well as those diagnosed with a terminal illness. Anchors Aweigh offers customized fishing or other boating activities to meet educational, recreational or therapeutic needs. Anchors Aweigh can accommodate most physically challenged clients.

<u>American Wheelchair Bowling</u> <u>Association</u>

16006 Congo Ln. Houston, TX 77040 **Phone:** 713-849-9052 **Website:** <u>www.awba.org</u>

The American Wheelchair Bowling Association is a national organization dedicated to growing the sport of bowling from a wheelchair.

Baptist Association for Special Children and Adults

841 Plain Field Ave. Orange Park, FL 32073 Phone: 904-541-1742 Fax: 904-278-6686 Website: www.bascainc.org

Baptist Association for Special Children and Adults is a nonprofit organization for the benefit of the developmentally disabled of all denominations in northeast Florida. Programs include: monthly meetings; bowling; a newsletter; activity/computer class; fitness class, and other events.

Bethesda Park

10790 Key Haven Blvd. Jacksonville, FL 32218 **Phone:** 904-764-5531 **Fax:** 904-764-5532 **Website:** www.coj.net/departments/parks,recreation-and-communityservices/recreation-and-communityprogramming.aspx

Operating year-round, Bethesda Park is a completely accessible and barrier-free recreation complex, providing easy access to the outdoors. This specially designed park offers a wide range of facilities that cater to the needs of both individuals with disabilities and to the general public.

Brooks Adaptive Sports

3599 University Blvd. S, Ste. 1103 Jacksonville, FL 32216 **Phone:** 904-345-7314 **Website:** <u>www.brooksadaptivesportsandrecreation.co</u> <u>m</u>

The Brooks Adaptive Sports and Recreation program was created in 2007 as a resource for individuals living with physical disabilities to enjoy the benefits of social, physical, and emotional health and wellbeing through ongoing activities. The program provides a variety of weekly activities as well as sponsoring educational clinics and sporting event competitions with athletes holding national and world champion titles and Paralympic status.

Challenge Program

Jewish Community Alliance 8505 San Jose Blvd. Jacksonville, FL 32217 Phone: 904-730-2100 Fax: 904-730-2444 Website: www.jcajax.org

This program aims to get physically challenged people out of their homes and back into the mainstream of life. The program includes water exercise and a support group.

Challenger Baseball

402 North Geyer Rd. St. Louis, MO 63122 Phone: 314-822-2518 Email: <u>buck@challengerbaseball.org</u> Website: <u>www.challengerbaseball.org</u>

Saint Louis Challenger Baseball is a baseball league for youngsters and adults with developmental disabilities ages 5 and up. The fundamental goal of Challenger Baseball is to give everyone a chance to play. Challenger has two basic rules: every player bats each inning; and every player plays the field. Challenger doesn't count strikes, and it doesn't count outs.

Exceptional Vacations, LLC

9070 Kimberly Blvd., Ste. 50 Boca Raton, FL 33434 Phone: 561-852-0910 Toll Free: 866-748-8747 Fax: 561-852-0960 Email: <u>info@exceptional-vacations.com</u> Website: www.exceptional-vacations.com

Exceptional Vacations, LLC provides exceptional vacations for persons with developmental disabilities. The organization ensures a safe environment that promotes socialization and fun.

First Coast YMCA

40 E. Adams St., Ste. 210 Jacksonville, FL 32202 Phone: 904-296-3220 Fax: 904-296-4744 Website: www.firstcoastymca.org

The Y is a leading voice on health and wellbeing. With a mission centered on balance, the Y brings families closer together, encourages good health and fosters connections through fitness, sports, fun and shared interests. As a result, more youth, adults and families are receiving the support, guidance and resources needed to achieve greater health and well-being for their spirit, mind, and body.

Florida Disabled Outdoors Association

2475 Apalachee Pkwy., Ste. 205 Tallahassee, FL 32301 **Phone:** 850-201-2944 **Fax:** 850-201-2945 **Website:** www.fdoa.org

The purpose of the Florida Disabled Outdoors Association is to enrich the lives of persons with disabilities by providing information and education about the therapeutic value of recreation, promotion of participation in leisure activities, development of accessible outdoor recreational facilities and programs, and advocacy for inclusion in all sports, recreation and leisure opportunities.

Heroes on the Water, Northeast Florida Chapter

11325 River Mooring Rd. Jacksonville, FL 32225 Phone: 904-318-3936 Email: northeastflorida@heroesonthewater.org Website: www.heroesonthewater.org

Heroes on the Water helps wounded warriors relax, rehabilitate and reintegrate through kayak fishing and the outdoors. HOW takes wounded and disabled veterans out kayak fishing as part of their physical and mental rehabilitation at no cost to the warriors.

Horse Sense and Sensitivity

3803 Allenby Dr. Jacksonville, FL 32277 **Phone:** 904-257-6612 **Email:** <u>horsesensejax@gmail.com</u> **Website:** <u>www.horsesensejax.org</u>

Horse Sense & Sensitivity enhances the life skills and confidence of people with special needs by providing equine-assisted therapeutic programs and services in the Jacksonville area. Horse Sense & Sensitivity is a nonprofit agency providing therapeutic riding lessons in group and individual formats to special-needs individuals. Riders go to Horse Sense facing a variety of challenges such as Down syndrome, autism, visual impairment, physical and mental developmental delay, and anxiety. Therapeutic riding can have a wide range of benefits for individuals with disabilities.

Island Dolphin Care

150 Lorelane Pl. Key Largo, FL 33037 **Phone**: 305-451-5884 Fax: 305-453-5399 Email: fonzie@islanddolphincare.org Website: www.islanddolphincare.org The Island Dolphin Care Center provides full handicap accessibility and allows IDC to accommodate children and families with disabilities that attend IDC programs. The museum-style facility incorporates Marine Science and Conservation Education through multiple educational displays and aquariums located in the indoor learning center. IDC's outdoor area provides a serene tropical environment for an enhanced experience where children can laugh, play and learn.

Kid's Gym

9357 Philips Hwy., Ste. 3 Jacksonville, FL 32256 Phone: 904-330-0362 Email: info@werockthespectrumjacksonville.com Website: www.werockthespectrumkidsgym.com

We Rock the Spectrum Kid's Gym – Tarzana is committed to providing a safe. nurturing, and fun environment to foster learning, exploration and safe sensory experiences. Through the nonprofit My Brother Rocks the Spectrum Foundation, Kid's Gym provide social skills groups and activities for children across the spectrum. Kid's Gym provides children with a fun and motivational environment to help them in the areas of strength, movement, sensory processing, communication, positive behavior modification, social interactions, and self-care skills. The unique equipment assists all children in their neurological growth and development.

Mark Wellman, Extreme Athlete & Motivational Speaker

11983 Snowpeak Way Truckee, CA 96161 Phone: 530-582-1135 Fax: 530-582-1199 Website: www.nolimitstahoe.com

Mark Wellman is a nationally acclaimed author, filmmaker and motivational speaker. Despite being paralyzed in a mountain climbing accident, Mark has inspired millions to meet their problems head-on and reach for their full potential. A two-time Paralympian and former Yosemite Park Ranger, Mark's "No Limits" philosophy encourages individuals to adventure into new horizons.

Miracle League Jacksonville

P. O. Box 442339 Jacksonville, FL 32222 **Phone:** 904-442-8888 **Website:** www.jacksonvillemiracleleague.org/site

Miracle League provides opportunities for children and adults with disabilities to play baseball, regardless of their abilities. Miracle League provides people with an opportunity to experience the joy and benefits that come from playing baseball.

National Center on Accessibility

Indiana University Research Park 501 N Morton St., Ste. 109 Bloomington, IN 47404 **Phone:** 812-856-4422 **TTY:** 812-856-4421 **Fax:** 812-856-4480

The National Center on Accessibility promotes access and inclusion for people with disabilities in recreation and tourism.

National Park Service

900 Ohio Dr. SW Washington, DC 20024 **Phone:** 202-208-6841 **Website:** <u>www.nps.gov</u>

The National Park Service preserves unimpaired the natural and cultural resources and values of the national park system for the enjoyment, education, and inspiration of this and future generations. The Park Service cooperates with partners to extend the benefits of natural and cultural resources conservation and outdoor recreation throughout this country and the world.

Rish Recreational Park

6773 Cape San Blas Rd. Port St. Joe, FL 32456 **Phone:** 850-227-1876 **Website:** www.apd.myflorida.com/rish-park

The William J. (Billy Joe) Rish Recreational Park is a 100-acre recreational park located on Cape San Blas near Port St. Joe in the Florida panhandle. The uniqueness of Rish Park affords individuals with disabilities a safe beach experience that is completely ADA-accessible. Rish Park has approximately two miles of boardwalks and ramps connected to spacious dormitories and family cottages. Amenities include a multipurpose event hall with a complete cooking facility and an Olympic-size swimming pool. Journey to the shore and stroll along the piers extending over St. Joseph Bay for a close-up look at shore birds flying overhead and the coastal wildlife in its natural habitat.

RECREATION

Search Beyond Adventures Orlando

6267 Bent Pine Dr., Ste. 1124B Orlando, FL 32822 **Toll Free:** 800-800-9979 **Website:** <u>www.searchbeyond.com</u>

Search Beyond Adventures provides allinclusive escorted vacations for travelers with disabilities and special needs ages 17 and up. Most Search Beyond Adventures travelers have developmental disabilities, although some participants may also have a physical disability. Many tours can accommodate wheelchair users.

Smithsonian Institution - Visitors with Disabilities

P. O. Box 37012 Washington, DC 20013 Phone: 202-633-3611 TTY: 202-633-5285 Website: www.si.edu/Visit/VisitorsWithDisabilities

The Smithsonian has completed an intensive study of the accessibility of its buildings, exhibitors, public programs and publications. The Institution continues to work to eliminate deficiencies.

Special Olympics Florida – Duval County

P. O. Box 350099 Jacksonville Beach, FL 32235 **Phone:** 904-307-4221 **Website:** www.specialolympicsflorida.org/duval

Special Olympics provides year-round sports training and competition to children and adults 8 years of age and older with intellectual and developmental disabilities.

Tai Chi for Health and Wellness

Jacksonville, FL Phone: 904-234-0038 Email: <u>seatemp@comcast.net</u> Website: www.herinicholson.com

Tai Chi is slow meditation in motion. It promotes serenity through gentle, flowing movements. The ultimate purpose of Tai Chi is cultivating the Qi, or life force, within individuals to flow smoothly and powerfully throughout the body. Tai Chi programs are low-impact, putting minimal stress on muscles and joints, making it generally safe for all ages and fitness levels. Personal training, Pilates, and Tai Chi for persons with disabilities are available.

Tranquil Adventures

225 Upper Matecumbe Rd. Key Largo, FL 33037 **Phone:** 305-451-2102 **Email:** <u>capt.mick2102@gmail.com</u> **Website:** <u>www.tranquiladventures.com</u>

Tranquil Adventures offers custom and private tours of the Florida Keys aboard a 28' wheelchair-accessible pontoon boat. Tranquil Adventures also offers assistance with beach parties, backcountry tours, kayak/canoe, fishing, diving, sunset cruises, and more.

SUPPORT GROUPS

Alcoholics Anonymous ALS Association Florida Chapter **Amputation Support Group** Brain Injury Support Group Brain Injury Clubhouse Support **Caregiver Action Network** Children & Adults with Attention Deficit/Hyperactivity Disorder Depression and Bipolar Support Alliance- Jacksonville Beaches Haven Hospice Hearing Loss Association of Jacksonville Support Group Parents of Children with Learning Disabilities Support Group Pastoral Care Department- St. Mark's Episcopal Church Reflex Reflex Sympathetic Dystrophy Syndrome Association Spinal Cord Injury Support Group Susan G. Komen for the Cure University of Florida Spinal Cord Injury Support Group

SUPPPORT GROUPS

Alcoholics Anonymous (Northeast Florida Intergroup Services)

3128 Beach Blvd. Jacksonville, FL 32207 Phone: 904-399-8535 (24-hour information line) Local Website: www.neflaa.org/wiktor National Website: www.aa.org

The mission of Alcoholics Anonymous is to help people attain and sustain sobriety.

ALS Association Florida Chapter

3242 Parkside Circle Tampa, FL 33619 Phone: 813- 637-9000 Toll Free: 888-257-1717 Email: tdeas@alsafl.org Website: www.webfl.alsa.org/site/PageServer?pagena me=FL_homepage

The Chapter offers monthly educational and support group meetings for persons with ALS and family members. Meetings include separate breakout session for patients and caregivers.

Amputation Support Group

Brooks Rehabilitation Hospital 3599 University Blvd. S Jacksonville, FL 32216 Phone: 904-345-7774 or 352-278-2897 Website: www.brooksrehab.org/programsand-services/support-groups

Please contact for dates and times.

Brain Injury Support Group

Brooks Rehabilitation 3599 University Blvd. Jacksonville, FL 32216 **Phone:** 904-858-7789 or 904-858-7650 **Website:** www.brooksrehab.org/programsand-services/support-groups

Brain Injury Clubhouse Support

Brooks Clubhouse 2700 University Blvd. W, Bldg. B Jacksonville, FL 32217 **Phone:** 904-674-6400 **Website:** www.brooksrehab.org/programs-andservices/support-groups

Caregiver Action Network

1130 Connecticut Ave. NW, Ste. 300 Washington, DC 20036 **Phone:** 202-454-3970 **Email:** <u>info@caregiveraction.org</u> **Website:** <u>www.caregiveraction.org</u>

The Caregiver Action Network works to improve the quality of life for people who care for loved ones with chronic conditions, disabilities, disease, or the frailties of old age. CAN serves a broad spectrum of family caregivers ranging from the parents of children with special needs, to the families and friends of wounded soldiers; from a young couple dealing with a diagnosis of MS, to adult children caring for parents with Alzheimer's disease. CAN is a nonprofit organization providing education, peer support, and resources to family caregivers across the country free of charge.

<u>Children & Adults with Attention-</u> <u>Deficit/Hyperactivity Disorder</u>

Email: <u>duval-area@chadd.net</u> National Website: <u>www.chadd.org</u> Local Website: <u>www.chadd.net/template.cfm?affid=580&p=</u> about

This is for children and adults with Attention Deficit Disorder or Attention Deficit Hyperactivity Disorder and their families. Contact for times and location.

Depression and Bipolar Support Alliance-Jacksonville Beaches

Baptist Hospital 13th Ave. S, Conference Room A, B, & C Jacksonville Beach, FL 32250 **Phone:** 800-826-3632 **Email:** <u>dbsajaxbeach@live.com</u> **Website:** <u>www.dbsalliance.org</u>

This group provides support services and educational materials to self-help groups and the general public who deal with mood disorders. Contact for times and location.

Haven Hospice

4200 NW 90th Blvd. Gainesville, FL 32606 **Phone:** 352-379-6232 **Toll Free:** 844-544-4836 **Fax:** 352-379-6206 **Website:**

www.beyourhaven.org/healinghearts

After the loss of a loved one, coping with daily living can be hard. Knowing you are not alone in your difficult journey can make all the difference. Through generous donations from community members, Haven Hospice is able to offer Healing Hearts grief support programs in 18 counties of North Florida as a community service.

<u>Hearing Loss Association of Jacksonville</u> Support Group

Nemours Children's Clinic 807 Children's Way, 10th Floor Jacksonville, FL 32207 **Phone:** 904-778-2265 **Email:** judy.martin@bellsouth.net

HLA-JAX meets the third Tuesday of the month (except in July and August) at 5:30 pm. CART is available at all meetings. This is captioned text of the meeting proceedings projected on a screen. Meetings are held at the Jacksonville Public Library South Mandarin branch, 12125 San Jose Blvd.

Parents of Children with Learning Disabilities Support Group

Learning Disabilities of America 4156 Library Rd. Pittsburgh, PA 15234 Phone: 412-341-1515 Fax: 412-344-0224 Website: www.ldaamerica.org/parents

Parents are often baffled by the problems presented by a child with learning disabilities. Often this "invisible disability" does not become obvious until a child reaches school age. Even then, difficulties may be subtle and hard to recognize. Here you will find a wealth of information on understanding learning disabilities and negotiating the special education process.

Pastoral Care Department- St. Mark's Episcopal Church

4129 Oxford Ave. Jacksonville, FL 32210 **Phone:** 904-388-2681 **Fax:** 904-388-0488

Please call for group meeting schedule.

Reflex Sympathetic Dystrophy Syndrome Association

P.O. Box 502 Milford, CT 06460 Phone: 203-877-3790 Toll Free: 877-662-7737 Fax: 203-882-8362 Email: info@rsds.org Website: www.rsds.org Local Contact: Tanya Kee Phone: 904-268-2838 Email: nfrsdsupport@aol.com

The mission is to promote public and professional awareness of CRPS and to educate those afflicted with the syndrome, their families, friends, insurance and healthcare providers on the disabling pain it causes. Individuals with CRPS (Complex Regional Pain Syndrome) are encouraged to offer each other emotional support within affiliate groups. Finally, the organization is committed to raising funds for research into the cause and cure of CRPS.

Spinal Cord Injury Support Group

Brooks Rehabilitation 3901 University Blvd. S Healthcare Plaza Jacksonville, FL 32216 **Phone:** 904-858-7238

Contact for meeting information.

Susan G. Komen North Florida

200 W Forsyth St., Ste. 1620 Jacksonville, FL 32202 **Phone:** 904-448-7446 **Breast Care Helpline**: 877-465-6636

The mission of Susan G. Komen North Florida is to provide funding for breast health services, breast cancer education and outreach in the five-county service area. Through events like the Komen North Florida Race for the Cure, Komen North Florida invests 75 percent of the net funds raised to support vital local breast health services, and dedicates the remaining 25 percent to national research to find the cures.

<u>University of Florida Spinal Cord Injury</u> <u>Support Group</u>

665 W 8th St. Jacksonville, FL 32209 **Phone:** 904-244-4427 **Email:** Latricia.Means@jax.ufl.edu Website: www.ufhealthjax.org

This support group is dedicated toward enhancing the quality of life for all physically challenged/wheelchair dependent persons by promoting a positive image through advocacy, providing community education, crisis intervention, and social interaction with group or family training session. The support group has held meetings with City Council members, representatives from HUD, various representatives from Vocational Rehabilitation and several other public officials from the Jacksonville community to address problems encountered by disable persons in the community.

TRANSPORTATION

Contents:

Coastal Cab Dial-A-Ride at the Beaches Federal Aviation Administration Jacksonville Transportation Authority JAX CARE Patient Transport State of Florida Commission for the Transportation Disadvantaged U.S. Department of Transportation University of Florida's Senior Safety Resource Center zTrip

TRANSPORTATION

Coastal Cab 1840 Mealy St. Atlantic Beach, FL 32233 Phone: 904-246-9999 Website: www.coastalcab-jax.com

Coastal Cab is a taxi company that has wheelchair-accessible vehicles available for passengers. Appointments for these vehicles must be made at least 24 hours in advance. Coastal Cab is HIPAA-compliant.

Dial-A-Ride at the Beaches

Beaches Council on Aging, Inc. 281 19th Ave. S. Jacksonville Beach, FL 32250 **Phone:** 904-246-1477

Dial-a-Ride at the Beaches provides transportation for senior citizens and/or handicapped persons to the doctor, dentist, drug store, grocery shopping, and more. Dial-a-Ride's mission is to help seniors maintain their independence for as long as possible.

Federal Aviation Administration

800 Independence Ave. SW Washington, DC 20591 **Phone:** 866-835-5322 **Website:** <u>www.faa.gov</u>

This resource contains information regarding: alerts, aviation safety, regulatory/advisory, certification, and traveler briefing.

Jacksonville Transportation Authority

Administrative Office 121 W Forsyth St., Ste. 200 Jacksonville, FL 32202 **Phone:** 904-630-3181 Fax: 904-632-5218 Website: www.jtafla.com JTA Customer Information: 904-630-3100 Voice **TDD:** 904-630-3191 Lost and Found: 904-630-3189 **Community Shuttle Reservation Line:** 904-598-8724 Skyway Parking: 904-630-3110 **JTA Connexion Paratransit Service: Reservation:** 904-265-6999 **TDD:** 904-636-7402 **JTA Connexion Plus Paratransit Service:** 904-404-0848 **Ouestions about Eligibility:** 904-265-6999 Press 7 Fax: 904-265-8919

The mission of the Jacksonville Transportation Authority is to facilitate safe and efficient movement of people throughout Duval County by providing an integrated and affordable transportation system that increases accessibility, relieves congestion and improves air quality. JTA operates paratransit services JTA Connexion and Connexion Plus.

JAX CARE Patient Transport

Phone: 904-309-9902 Email: jaxreservations@jaxpatientcare.com Website: www.jaxcare.com

JAX CARE Patient Transport provides nonemergency medical transportation for people in wheelchairs, or people who use walkers or canes, in Jacksonville and the surrounding areas and across the country.

State of Florida Commission for the Transportation Disadvantaged

605 Suwannee St., MS-49 Tallahassee, FL 32399 Phone: 850-410-5700 TTY: 711 FL Relay System Toll Free: 866-374-3368 Fax: 850-410-5752 Website: www.dot.state.fl.us/ctd

The mission of the Commission of the Transportation Disadvantaged is to ensure the availability of efficient, cost-effective and quality transportation services for transportation-disadvantaged persons. Toll free helpline: 800-983-2435

U.S. Department of Transportation

1200 New Jersey Ave. SE Washington, DC 20590 **Phone:** 855-368-4200 **TTY:** 800-877-8339 **Website:** <u>www.dot.gov</u>

The Department of Transportation offers technical assistance concerning the public transportation provisions of Titles II and III of the Americans with Disabilities Act.

<u>University of Florida's Senior Safety</u> <u>Resource Center</u> Email: gail.holley@dot.state.fl.us Website: www.safeandmobileseniors.org/findaride.ht m

Florida has the largest population of older adults in the U.S., and many of them are unable to or choose not to drive. To address this issue, the University of Florida's Senior Safety Resource Center created an easy-touse database containing over 700 transportation options to help seniors remain mobile within their own communities.

<u>zTrip</u>

Phone: 855-699-8747 Website: www.ztrip.com/jacksonville

The ride-hailing service zTrip allows riders to hail a ride by calling the phone number or through its mobile application. Riders are able to call the driver directly, leave special instructions, and schedule trips in advance. zTrip allows riders the option to pay cash, and drivers are licensed, professionally trained, and have passed background checks. Wheelchair-accessible vehicles are available, and drivers are trained how to load and service riders with disabilities.

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VENDORS

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Accessibility Specialists, Inc. Action Disability Resources, Inc. American Printing House for the Blind American Ramp Systems Aquatic Access, Inc. Attention Control Systems, Inc. Best Bath Systems Beyond Beyond Hearing Aids, Inc. Disabled Dealer Magazine of the Southeast Fletcher Medical Ford Mobility Motoring GM Mobility Home Ability Home Sweet Accessible Home Independent Living Aids, Inc. JC Home Medical **MobilityWorks** Mother Earth Pillows MyMedMart, Inc. Numotion Power Access **Prairie View Industries** Preston's Pharmacy Special Care Standers, Inc. Tuck - Advancing Better Sleep U CAN DO, Inc. Wheelers Medical Supply

Accessibility Specialists, Inc.

9556 Historic Kings Rd., Ste. 107 Jacksonville, FL 32257 **Phone:** 904-260-6675 **Fax:** 904-262-7088 **Website:** <u>www.asioffl.com</u>

Accessibility Specialists, Inc. is a locally owned-and-operated company that has served Jacksonville and Northeast Florida since 1983. The organization provides factory-trained and certified technicians to assist with mobility needs. In addition to handicapped modifications s to vehicles, Accessibility Specialists, Inc. installs wheelchair and scooter carriers, residential and commercial wheelchair lifts, and home elevators and home modifications including ramps. Accessibility Specialists employees are authorized, experienced dealers for Braun, Bruno, Ricon, Access Unlimited, Vantage Mobility, MPS, MPD, plus many others. All work is performed in locally inshop. Accessibility Specialists employees are certified by Vocational Rehabilitation, Veterans Administration, Brain & Spinal Cord Injury Program, and Med-waiver providers and can work with many insurance companies. Accessibility Specialists also participates in all automotive mobility rebate programs. Free consultation and estimates are available.

Action Disability Resources, Inc.

5609 Timuquana Rd. Jacksonville, FL 32210 Phone: 904-777-1979 Toll Free: 888-316-2648 Fax: 904-771-0150 Email: <u>adrjax@bellsouth.net</u> Website: www.actiondisabilityresources.com

Action Disability Resources assists clients in obtaining services such as a wheelchairaccessible minivan, shower chairs, easyaccess ramps, support bars, and more. Action Disability Resources will also assist clients with obtaining computers and technology.

American Printing House for the Blind

1839 Frankfort Ave. P. O. Box 6085 Louisville, KY 40206-0085 **Phone:** 502-895-2405 **Toll Free:** 800-223-1839 **Fax:** 502-899-2284 **Website:** www.aph.org

The American Printing House for the Blind promotes independence of blind and visually impaired persons by providing specialized materials, products, and services needed for education and daily life.

American Ramp Systems, Inc.

202 W 1st St. S Boston, MA 02127 **Phone:** 888-715-7598 **Fax:** 617-268-3701 **Email:** <u>info_request@amramp.com</u> **Website:** <u>www.amramp.com</u>

American Ramp Systems provides accessibility solutions both indoors and outdoors for people in wheelchairs and for those with limited mobility. American Ramp Systems also has experience in installing indoor ramps to accommodate differing levels, such as in a gym or fitness facility.

<u>Aquatic Access, Inc.</u>

1921 Production Dr. Louisville, KY 40299 **Phone:** 502-425-5817 **Toll Free:** 800-325-5438 **Fax:** 502-425-9607 **Website:** www.aquaticaccess.com

Aquatic Access, Inc. offers a full line of water-powered lifts for in-ground pools and spas, above-ground pools, portable spas, and most whirlpool therapy or rehabilitation tubs and pools. Aquatic Access also builds lifts for boats, docks and lifts in use on many cruise ship pools and spas.

Attention Control Systems, Inc.

650 Castro St., Ste. 120 -197 Mountain View, CA 94041 Phone: 888-224-7328 Fax: 888-224-7328 Email: info@brainaid.com Website: www.brainaid.com

Attention Control Systems designs and manufactures several tools for individuals with disabilities, mainly for individuals with memory, attention and cognitive disorders. They have created a Planning and Execution Assistant and Trainer, or PEAT, which is a type of personal planning device with software designed for persons with cognitive disabilities.

Best Bath Systems

723 Garber St. Caldwell, ID 83605 **Toll Free:** 800-727-9907 **Website:** <u>www.bestbath.com</u>

Best Bath Systems designs, develops and manufactures numerous types of showers such as transfer showers and roll-in showers.

Beyond Hearing Aids, Inc.

Harris Communication 15155 Technology Dr. Eden Prairie, MN 55344 **Phone**: 800-825-6758 **TTY**: 800-825-9187 **Website**: www.beyondhearingaids.com

Beyond Hearing Aids, Inc. designs and manufactures devices such as telephones with amplified volume, TTYs, alerting systems, TVs, and more for persons with hearing impairments. Disabled Dealer Magazine of the Southeast 426 Island Cay Way Apollo Beach, FL 33572 Website: www.disableddealer.com

The mission of Disabled Dealer Magazine is to bring people with disabilities and the elderly complete access to services, resources, events and new and pre-owned adaptive equipment throughout Georgia and Florida. Sales include vans, wheelchairs, scooters, accessible homes and more.

Fletcher's Medical Supplies

6851 Distribution Ave. S Jacksonville, FL 32256 **Phone:** 904-387-4481 **Customer Service:** 855-541-7809 **Website:** www.fletchermedical.com

Fletcher Medical Supplies distributes durable medical equipment and supplies such as hospital beds, wheelchairs, walking aids, oxygen, pediatric respiratory, specialty rehab, and sleep therapy. All products and services are designed to improve the quality of life for patients. In many cases patients would not be able to live at home without this medical equipment, or other services that Fletcher Medical Supplies provides.

Ford Mobility Motoring

Phone: 800-952-2248 TDD: 800-232-5952 Website: www.fordmobilitymotoring.com

This Ford company department manufactures and retrofits vans and vehicles with adaptive equipment. It also has some limited reimbursements available and special financing offers for those vehicles.

GM Mobility

General Motors Fleet Operations 7000 Chicago Rd. Warren, MI 48090 **Phone:** 800-353-3867 **Website:** www.gmmobility.com

This General Motors department manufactures and retrofits vans and vehicles with adaptive equipment. Limited reimbursement may be available.

Home Ability

7660 Philips Hwy., #4 Jacksonville, FL 32256 **Phone:** 904-999-4705 **Website:** www.homeabilitystore.com

Home Ability has a showroom of various mobility aids available for purchase. Home Ability also delivers and services its products throughout Northeast Florida.

Home Sweet Accessible Home

5290 Big Island Dr. Jacksonville, FL 32246 Phone: Scott Ross 904-342-6844 Email: <u>scott@homesweetjax.com</u> Website: <u>www.homesweetjax.com</u>

Home Sweet Accessible Home provides remodeling and mobility products for people with disabilities.

Independent Living Aids, Inc.

137 Rano Rd. Buffalo, NY 14201 **Phone:** 855-746-7452 **Toll Free:** 800-537-2118 **Fax:** 516-937-3906 **Website:** www.independentliving.com

Independent Living Aids, Inc. provides products for your independent life, including: large print, Braille and talking products; hearing accessories; mobility aids; telephones & aids; games; and more.

JC Home Medical

5027-4 Sunbeam Rd. Jacksonville, FL 32257 **Phone:** 904-448-9827 **Fax:** 904-425-4948 **Toll free:** 800-460-2616 **Website:** www.jchomemedical.com

JC Home Medical is a full-service home medical equipment and home oxygen provider. We work with the patient, their physician and caregivers to provide the best home medical products and services available.

MobilityWorks

2727 St. John's Bluff Rd. Jacksonville, FL 32246 **Phone**: 904-281-0111 **Toll Free:** 877-275-4907 **Fax**: 904-730-7272 **Website**: www.mobilityworks.com

MobilityWorks provides wheelchairaccessible vans for rent or purchase. Wheelchair-accessible van modifications for drivers or passengers are also available.

Mother Earth Pillows

2085 Jennemann Ln. Arnold, MO 63010 **Phone:** 636-296-6100 **Toll Free:** 800-344-2072 **Website:** www.motherearthpillows.com

Mother Earth Pillows has a variety of products available such as several types of pillows for neck, eye, heart, wrist, lumbar, chair, bed, and more. Some have special features such as aromatherapy, an herbal component, or the ability to be warmed or chilled.

MyMedMart, Inc.

717 Seneca St. Webster City, IA 50595 Phone: 515-832-4849 Toll Free: 888-832-7545 Fax: 515-832-4851 Website: www.mymedmart.com

MyMedMart carries wheelchairs, seating and positioning equipment, lifts and ramps, scooters, and Guldmann ceiling and patient lifts.

Numotion

2580 County Rd. 220, Ste. 1 Middleburg, FL 32068 Phone: 904-644-6220 Toll Free: 877-442-0963 Fax: 904-644-6221 Website: www.numotion.com

Numotion is the leading provider of complex rehab technology in the United States. Numotion helps with individually configured, medically necessary mobility products and services. From manual and powered wheelchairs to disposable medical supplies that serve unique medical and functional needs, Numotion is helping more people live more freely. Numotion has a trained staff of credentialed professionals ready to assist in meeting needs of people with mobility impairments.

Power Access

170 Main St. P. O. Box 1050 New Hartford, CT 06057-0980 **Toll Free:** 800-344-0088 **Fax:** 860-693-0641 **Email:** <u>salesint@power-access.com</u> **Website:** <u>www.power-access.com</u>

Power Access manufactures automatic door openers designed to assist the handicapped through side-hinged doors.

Prairie View Industries, Inc.

P. O. Box 575 Fairbury, NE 68352-0575 Phone: 402-729-4055 Toll Free: 800-554-7267 Fax: 402-729-4058 Email: <u>info@pviramps.com</u> Website: <u>www.pviramps.com</u>

The mission of Prairie View Industries is to help mobility-challenged people lead more active, productive and happier lives. PVI strives to improve designs for better adaptability in the everyday world. PVI also encourages customer input and adapts to specific needs whenever possible.

Preston's Pharmacy

6022 Atlantic Blvd. Jacksonville, FL 32211 **Phone:** 904-725-1616 **Website:** <u>www.jacksonvillehomemedicalsupplies.com</u>

Preston Pharmacy specializes in prescription services, customized prescription compounding and custom compounded pet meds. Preston Home Medical Supplies sells, rents and services medical equipment and supplies.

Special Care

12201 N Western Ave. Oklahoma City, OK 73114 Phone: 405-752-5112 Fax: 405-752-8963 Website: www.specialcareinc.org

The mission of Special Care is to ensure children of all abilities achieve a sense of accomplishment and heightened self-worth; strengthen and educate families; train others in the skills of caring for children with disabilities; and provide an environment where every child can thrive and develop.

Standers, Inc.

2410 Heritage Dr. Logan, UT 84321 Phone: 435-755-0453 Toll Free: 800-506-9901 Fax: 435-787-2301 E-mail: sales@stander.com Website: www.stander.com Standers, Inc. assists people in regaining

mobility and living life independently with mobility aids.

Tuck – Advancing Better Sleep

P.O. Box 61293 Seattle, WA 98141 **Phone:** 206-486-6466 **Website:** <u>www.tuck.com</u>

Tuck aims to improve sleep hygiene, health and wellness through the creation and dissemination of comprehensive, unbiased, free resources. Tuck's resource guide includes an in-depth look at how physical and mental trauma can affect the brain's ability to rest. Because sleep is a vital part of wellness, chronic sleep deprivation can make recovery difficult and increase the severity of symptoms. The guide also includes information about what to do if PTSD or a traumatic brain injury is causing insomnia or disturbed sleep.

U CAN DO, Inc.

Toll Free: 866-822-6362 Website: <u>www.ucandocentral.com</u>

This company makes and creates adaptive pinball machines that anyone with or without disabilities can play using a custom designed console and input systems.

Wheeler's Medical Supply

14603 Beach Blvd., Ste. 750-B Jacksonville, FL 32250 **Toll Free:** 844-992-8186 **Fax:** 904-992-4662

Wheelers Medical Supply sells medical devices, mobility aids, and in-home supplies.

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YOUTH

Contents:

Angelwood Inc. Big Brothers Big Sisters of America Catholic Charities Camp I am Special Child Find Child Guidance Center Children's Home Society Early Steps Family Network on Disabilities of Florida Junior Achievement of North Florida Pediatric Services of America- Jacksonville Youth Crisis Center Angelwood, Inc. 5600 Spring Park Rd., Ste. 200 Jacksonville, FL 32216 Phone: 904-288-7259 Fax: 904-288-7260 Website: www.angelwoodjax.org

The mission of Angelwood, Inc. is to improve the quality of life for children and adults with disabilities and their families. Programs include: residential group homes; community and respite services; Angelwood summer day camp; behavioral assessment & analysis.

Big Brothers Big Sisters of America

40 E Adams St., Ste. 220 Jacksonville, FL 32202 **Phone:** 904-727-9797 **Fax:** 904-727-9994 **Website:** <u>www.bbbsnefl.org</u>

The vision of Big Brothers Big Sisters is successful mentoring relationships for all children who need and want them, contributing to brighter futures, better schools, and stronger communities for all. Mentoring provides children facing adversity with strong and enduring, professionally supported one-to-one relationships that change their lives for the better, forever. By collaborating with parents/guardians, volunteers and others in the community, Big Brothers Big Sisters is accountable for each child in the program achieving higher aspirations, greater confidence, and better relationships, avoidance of risky behaviors, and educational success.

Catholic Charities Camp I Am Special

235 Marywood Dr. Fruit Cove, FL 32259 Phone: 904-230-7447 Fax: 904-230-7465 Email: campiamspecial@ccbjax.org Website: www.campiamspecial.com

The camps are for children living with Down syndrome, cerebral palsy, spina bifida, autism, epilepsy, multi-sensory disorders and other challenges so they may enjoy a funfilled week of camping during the summer months. Camps are held at Camp St. John in Switzerland, FL. Camp St. John is on 100 acres of woodland on the eastern bank of the St. Johns River.

Child Find

4124 Boulevard Center Dr. Jacksonville, FL 32207 Phone: 904-346-4601 (Option #1) Fax: 904-346-4611 Website: www.fdlrscrown.org

The Florida Diagnostic and Learning Resources System/Crown Associate Center is 1 of 19 associate centers that make up the statewide FDLRS network. The network supports educators, families and agencies working with children with disabilities and special needs. FDLRS/Crown, located in Jacksonville, provides services to Clay, Duval and Nassau counties. FDLRS/Crown Child Find provides assistance in identifying children not yet enrolled in the public-school system who are suspected of having special learning needs. Child Find provides screening, assistance and information. There is never a charge for Child Find services.

Child Guidance Center

5776 St. Augustine Rd. Jacksonville, FL 32207 Phone: 904-448-4700 Fax: 904-448-4717 Email: info@childguidancecenter.org Website: www.childguidancecenter.org

The mission of the Child Guidance Center is to provide quality mental health and social services to children and their families in Florida's First Coast. Specialties include: adjustment difficulties; anxiety, fear & worry; abuse; improving self-confidence; school problems; conflict resolution; parent/child problems; adoption adjustment; self-esteem; emotional problems; relationship problems; foster care; attention deficit disorders; depression; and talk of suicide.

Children's Home Society

3027 San Diego Rd. Jacksonville, FL 32207 Phone: 904-493-7744 Fax: 904-348-2818 Email: info@chsfl.org Website: www.chsfl.org

Children's Home Society provide services to children and families in Duval, Baker, St. Johns, Nassau and Clay counties. Services include: birth-parent counseling; residential maternity care; adoption; and family foster care, which includes pre-adoptive foster care, medically needy foster care for children who have complex medical problems, therapeutic foster care for children with serious emotional and behavioral problems, and teen foster care, which is part of a network of local agencies.

Early Steps

910 N Jefferson St. Jacksonville, FL 32209 Phone: 904-360-7022 Toll Free: 800-226-6964 Fax: 904-798-4545 Website: www.hscj.ufl.edu/pediatrics/earlysteps

The mission of Early Steps is to establish a coordinated system of supports and services to enhance the capacity of families/caregivers to support the development of infants and toddlers with special needs and to ensure the children and their families are integrated into their communities. Early Steps provides services to infants and toddlers from birth to age three who are suspected of having a developmental delay or who have an established medical condition that may result in delay. Services include: identification, trans-disciplinary evaluation and assessment, development of an Individual Family Support Plan, service coordination and referral to a community provider team. Early Steps screens newborns in area Neonatal Intensive Care Units, provides service coordination and makes referrals as needed. A team of Family Resource Specialists is also available to offer support to families via individual consultation. Eligibility is based solely on the age (not yet reached third birthday) and developmental needs of the child.

Family Network on Disabilities of Florida

2196 Main St., Ste. L Dunedin, FL 34698 **Toll Free:** 800- 825-5736 **Website:** www.fndusa.org

Family Network on Disabilities of Florida, Inc. is a statewide network of families and individuals who may be at-risk, have disabilities, or have special needs. The Network also includes professionals and concerned citizens. The mission is to ensure through collaboration that Floridians have full access to family-driven support, education, information, resources and advocacy.

Junior Achievement of North Florida

4049 Woodcock Dr., Ste. 200 Jacksonville, FL 32207 Phone: 904-398-9944 Fax: 904-398-3530 Website: www.juniorachievement.org/web/janorflor/home

Junior Achievement is the world's largest organization dedicated to educating students about workforce readiness, entrepreneurship and financial literacy through experiential, hands-on programs. These programs help prepare young people for the real world by showing them how to generate wealth and effectively manage it; how to create jobs which make their communities more robust; and how to apply entrepreneurial thinking to the workplace. Students put these lessons into action and learn the value of contributing to their communities.

Pediatric Services of America-Jacksonville 8659 Baypine Rd., Ste. 102, Bldg. 3

Jacksonville, FL 32256 Phone: 904-730-2200 Toll Free: 800-287-9026 Fax: 904-730-0630 Website: www.psahealthcare.com

PSA provides effective education, clinical services and support to assure that today's children have every opportunity to take their place in the adult world of tomorrow. PSA provides technically advanced products and services to meet the complex needs of pediatric patients. Services include: familyfocused care; case management; pediatric specialists; home medical equipment; asthma management programs; unit dose medications; infusion therapy services; respiratory therapy; and high-tech home care.

Youth Crisis Center

3015 Parental Home Rd. Jacksonville, FL 32216 **Toll Free:** 877-720-0007 **Email:** <u>info@ycc.org</u> **Website:** <u>www.ycc.org</u>

Programs at the Youth Crisis Center include: Project Safe Place, residential program, Family Link program, and a special needs assistance program.

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